



Keep your medical coverage



Watch for your redetermination forms in the mail from the State of Illinois. Scan here to complete them online at abe.illinois.gov. Or, attend one of our redetermination events. We will get copies of your renewal forms and help you submit them.

DATE	CLINIC LOCATION	ADDRESS
April 3, 2025 10AM-2PM	Friend Health Clinic - Pulaski	5635 S. Pulaski Rd., Chicago, IL 60629
April 7, 2025 10AM-2PM	North Riverside Health Center	1800 S. Harlem Ave., North Riverside, IL 60546
April 8, 2025 10AM-2PM	Robbins Health Center	13450 S Kedzie Avenue, Robbins, IL 60472
April 9, 2025 10AM-2PM	PrimeCare Health Center	5635 West Belmont Ave., Chicago, IL 60634
April 10, 2025 1PM-5PM	Casa Maravilla Alivio	2021 S. Morgan St., Chicago, IL 60608
April 11, 2025 10AM-2PM	Englewood Health Center	1135 W. 69th St., Chicago, IL 60621
April 15, 2025 10AM-2PM	Cottage Grove Health Center	1645 Cottage Grove Ave., Ford Heights, IL 60411
April 16, 2025 10AM-2PM	Provident Hospital/Sengstacke H.C.	500 E. 51st St., Chicago, IL 60615
April 17, 2025 10AM-2PM	Friend Health Clinic - Pulaski	5635 S. Pulaski Rd., Chicago, IL 60629
April 21, 2025 10AM-2PM	Chicago Family Health	9119 S. Exchange Ave., Chicago, IL 60617
April 22, 2025 10AM-2PM	Esperanza Health Centers Brighton Park	4700 S. California Ave., Chicago, IL 60632
April 23, 2025 10AM-2PM	Stroger Hospital	1969 W. Ogden Ave., Chicago, IL 60612
April 24, 2025 10AM-2PM	Arlington Heights Health Center	3250 N. Arlington Heights Rd., Suite 300, Arlington Heights, IL 60004
April 25, 2025 10AM-2PM	Englewood Health Center	1135 W. 69th St., Chicago, IL 60621
April 28, 2025 10AM-2PM	Blue Island Health Center	12757 S. Western Ave., Blue Island, IL 60406
April 29, 2025 9AM-3PM	Lawndale Christian Health Center	3750 W. Ogden Ave., Chicago, IL 60623
April 30, 2025 10AM-2PM	Provident Hospital/Sengstacke H.C.	500 E. 51st St., Chicago, IL 60615

We will have your forms ready at the event. Call us to RSVP at 312-864-REDE (7333).

Beware of scams. Illinois will never ask you for money to renew or apply for Medicaid.
Report scams to the Medicaid fraud hotline at 1-844-453-7283/1-844-ILFRAUD.

CountyCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATTENTION: If you speak ENGLISH, language assistance services, free of charge, are available to you. Call 312-864-8200 / 855-444-1661 (toll-free) / 711 (TTY). ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 312-864-8200 / 855-444-1661 / 711 (TTY). UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 312-864-8200 / 855-444-1661 / 711 (TTY). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 312-864-8200 / 855-444-1661 / 711. This document is also available in

Call the CountyCare Redetermination Hotline with questions: (312) 864-REDE (7333)



What is Redetermination?

Redetermination (REDE or renewal) is the annual process of reviewing your eligibility for the Medicaid program. Medicaid enrollees receive forms in the mail from the Illinois Department of Healthcare & Family Services (HFS). You must complete your paperwork by the deadline to keep your Medicaid health care coverage.

What Can You Do?

1 Keep your mailing address up to date

Make sure your mailing address is up to date to receive your renewal paperwork. Update your address in 2 ways:

- **Update your address online at** abe.illinois.gov
(click on "Manage My Case")
- **Call the HFS hotline:** 877-805-5312

2 Know your redetermination date

Everyone's REDE date is different. Find your rede date in 2 ways:

- **Online at ABE.Illinois.gov**
Click on "Manage My Case" and look under "Benefit Details" tab
- **By Phone:** 1-855-828-4995
Available 24 hours a day in English and Spanish.

3 Complete and submit your REDE paperwork

Complete and submit your rede paperwork by the due date in one of 5 ways:

- **Online** through ABE.Illinois.gov
Click on "Manage My Case"
- **Attend a REDE event.** Visit countycare.com or scan the QR code for a list of rede events.
- **By phone:** Call the DHS Call Center
1-800-843-6154 / 1-866-324-5553 TTY
- **Return the renewal form by mail or fax:**
P.O. Box 19138
Springfield, IL 62763
Fax: 1-844-736-3563
- **Return the form in person** to
Department of Human Services (DHS) office
www.dhs.state.il.us/page.aspx?module=12



ATTEND A REDE EVENT TO:

- ✓ Get help with your renewal paperwork
- ✓ Receive a free box of fresh produce
- ✓ Learn about CountyCare rewards
- ✓ Meet with a care coordinator