



Provider Notice

March 26, 2026

New Illinois Medicaid Preventive Care Program Effective April 6, 2026

HFS has partnered with BigHeart Health to operate the **Medicaid Prevention Care Education Organization (MPCEO)**, known as ***My Health. My Power.*** The program is designed to educate, engage, and support more than 500,000 Illinois Medicaid members by:

- Increasing awareness of preventive health services
- Identifying gaps in care
- Coordinating care plans with providers
- Connecting members to in-network primary care and preventive services

In the coming months, BigHeart Health will begin outreach to eligible members in South Suburban Cook and Will County, Central Illinois and Southern Illinois to enroll them in ***My Health. My Power.*** When gaps in care are identified, the program will coordinate with in-network providers to schedule annual wellness visits and other preventive services, supporting HEDIS measures and addressing unmet care needs.

We ask that you anticipate outreach from BigHeart Health to assist with scheduling primary care visits for members enrolled in the program. For more information, please visit www.myhealthmypower.com.

Contact Us

Thank you for working with us to ensure CountyCare members receive quality care at the right time and in the right setting. If you have any questions or would like additional information, please contact CountyCare Provider Services at 312-864-8200. For CountyCare Provider Relations, email countycareproviderservices@cookcountyhhs.org or your assigned Provider Relations Representative.