



# Diaper Coupon FAQs

Updated August 2025

## **What is the CountyCare Free Diaper Program?**

CountyCare members with babies up to two years old are now eligible to receive a monthly coupon for diapers when their child is up to date on shots.

## **How does the program work?**

Every CountyCare family with a baby up to two years of age will be digitally sent a coupon for \$10 of diapers. The coupon can be used at many retailers including:

- Walmart and Walmart.com
- Jewel
- CVS
- Dollar General
- Family Dollar
- Marianos
- Walgreens
- And many more!

As long as your baby is up to date on shots, you will continue to receive a coupon each month until your baby turns 2.

## **How will I know if my baby's shots are up-to-date?**

Your child's doctor can tell you when your baby needs shots. If you think your child may not be up-to-date on shots, call your provider's office to schedule a well-child visit.

## **Do I need to sign up for the program?**

You DO NOT need to sign up or register. All CountyCare families with a child under two will automatically be sent a coupon for diapers. We send the coupon monthly when your baby's shots are up to date.

## **How do I use the coupon?**

Open the coupon, select the store you are shopping at, and select "Pay with Card".

- If using self check-out, scan the diaper product and push the "pay" button in the coupon. Then scan the barcode in the coupon before entering any payment.
- If paying at a cashier, cashier will scan the diaper product and push the "pay" button in the coupon. Then debit or credit will be selected, and the cashier will scan the barcode in the coupon before entering any other payment.



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**I have more than one child under two. Do I only get one coupon?**

You will receive a coupon for each eligible child under two in the household. So, if you have two children under two you will receive two coupons!

**Do the coupons expire?**

Yes, the coupons are only good for one month so make sure you get to the store to get them before it expires. The expiration date is located under “Active Offers” in your coupon link.

**I have not received a diaper coupon. What should I do?**

If you have changed phone numbers or email, please call Member Services at 312-864-8200 to update. If you think your child may not be up to date on shots, call your provider’s office to schedule a well-child visit.