



Provider Notice

March 2026

CountyCare Behavioral Health Notification Process

CountyCare Health Plan is committed to providing efficient and consistent Utilization Management (UM) experience for our members and providers. This communication is intended to inform providers on the notification process for behavioral health services listed below.

Please note:

- Providers should notify CountyCare within one business day of starting behavioral health services listed below (or when lifetime units of community-based services have been fully utilized).
- Utilization review may begin once the notification period has passed.
- Information on notification requirements can be found on the CountyCare [Authorization Look Up Tool](#).
- Failure to complete notification of service requests can result in claims denial.

Behavioral health services requiring notification:

Code	Description	Code	Description
90870	Electroconvulsive therapy	H0010	Subacute detox, residential
90880	Hypnotherapy	H0012	Subacute detox, outpatient
90899	Unlisted psychiatric service	H0039	Assertive community treatment, per 15 min
96130	Psych testing eval, first hour	H0047	Alcohol/drug service, NOS
96131	Psych testing eval, addl hour	H2015	Community support, per 15 min
99221-99223	Inpatient Acute Behavioral Health	H2016	Community support, per diem
97154	Group adaptive behavior treatment, per 15 min	H2017	Psychosocial rehab, per 15 min
97155	Adaptive behavior w/ protocol mod., per 15 min	H2036	Alcohol/drug treatment, per diem
97156	Family adaptive behavior guidance, per 15 min	S9480	Intensive outpatient psych, per diem
97157	Multi-family treatment guidance, per 15 min	T1016	Case management, per 15 min
97158	Group treatment w/ protocol mod., per 15 min	0362T	Behavior ID supporting assessment, per 15 min
0373T	Adaptive behavior w/ ≥2 techs, per 15 min		

Contact Us

Thank you for working with us to ensure CountyCare members receive quality care at the right time and in the right setting. If you have any questions or would like additional information, please contact CountyCare Provider Services at 312-864-8200. For CountyCare Provider Relations, email countycareproviderservices@cookcountyhhs.org or your assigned Provider Relations Representative.