



Important Member Notice: Surgical Procedures

CountyCare is always looking for ways to improve your experience and the quality of care you receive. That is why we are updating our policy for some surgeries. These changes only apply to the following:

Vascular Surgery

(surgery of the arteries and veins)

Colo-rectal Surgery

(surgery of the colon and rectum)

Gynecologic Oncology

(surgery for cancer of the female reproductive system)

Hepatobiliary Surgery

(surgery of the liver, gallbladder and pancreas)

Starting March 2, 2020, hospitals and surgeons who want to perform these surgeries must meet certain requirements that include:

- *having performed the surgery a certain number of times*
- *meeting certain training requirements*
- *making sure patients can get an appointment in a certain timeframe*
- *making sure they can help patients through the process from start to finish*

These changes are only for the specific surgeries listed above. If you have questions or would like to talk to someone about scheduling, please call CountyCare Member Services at 312-864-8200 or 312-864-SURG.

Text "COUNTYCARE" to 37331 to get text updates and rewards information from CountyCare

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