



Member Single Preferred Drug List (PDL) Frequently Asked Questions (FAQs)

1. What is a Single PDL?

PDL stands for preferred drug list. It's a list of medications approved by the State of Illinois for everyone with Medicaid benefits. Now every Illinois Medicaid health plan has the same drug list or PDL.

2. Where can the Preferred Drug List be found?

The PDL can be found at: <http://www.countycare.com/pdl>

3. How does the PDL impact me?

In most cases, you won't see any changes. If any medication you are currently taking is not on the list, CountyCare will send you and your doctor a letter.

4. When did the PDL go into effect?

The PDL was effective January 1, 2020.

5. I take a drug that used to be on the PDL, but now it is not. Will it be covered?

Your doctor may ask you to try a drug on the PDL that he or she thinks will work for you. In some cases, drugs will be "grandfathered" in. This means if you take this drug it will be covered.

In other cases, your doctor may have a medical reason that a drug on the PDL cannot be used. When this happens, your doctor will need to receive permission from CountyCare for you to use a drug that is not on the PDL. This is called prior authorization.

6. I'm new to CountyCare. Will the Single PDL impact me?

In most cases, the drug you take now will continue to be covered. However, if you take a drug not listed on the PDL, CountyCare will send you and your doctor a letter. Together, your doctor and CountyCare will decide if that drug is necessary. If needed, your doctor will request prior authorization from CountyCare.

7. I have a question not answered here. Where can I get more information?

Call the Pharmacy Help Desk at 888-402-1982.