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## CountyCare Connection Volume 18, Issue 4

### Free Diapers!

Diapers: No one likes buying them, but babies and toddlers sure do need them. At CountyCare, we understand our members need to stretch their dollars as far as possible, and diapers are not exactly an optional expense. That's why CountyCare has created a way for you to get free diapers.

**It's simple.** Every CountyCare family with a baby up to two years of age will be mailed a coupon for a free Jumbo Pack of Jewel-Osco Signature Care diapers. The coupon can be used at any Jewel-Osco store in the Chicago-land area. You don't need to sign up or register. As long as your baby is up to date on shots, you will continue to receive a coupon in the mail each month until your baby turns 2.

Diapers are just one example of CountyCare's many extra benefits. You can also get free Weight Watchers Vouchers, free car seats and free books for your children.

Our Rewards Card Program lets you earn cash by going to the doctor for certain services. You receive a card in the mail with a credit that you can spend on things you need. Stores include Walgreens, Walmart, Dollar General and others.

**Want to learn more about other free rewards your family can earn just by being CountyCare members?**

Go to <http://www.countycare.com/rewardsprogram> or call us at 312-864-8200.

# Thank You for Choosing CountyCare

**Like us on Facebook!**

For upcoming event information,  
please visit [www.countycare.com/about/events](http://www.countycare.com/about/events)

**Text COUNTYCARE to 37331 to get reward information and updates from CountyCare**



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It's Time for Open Enrollment!

This fall, you will receive a letter from the State's HealthChoice Illinois program asking you to choose a Medicaid healthcare plan for 2019. If you want to stay with your current CountyCare plan and PCP, you don't need to do anything. If you choose a different plan you will be locked into that plan for 12 months.

Open Enrollment is different from Redetermination. Redetermination also happens once every year to determine whether you are still eligible for Medicaid. You will need to fill out Redetermination forms to keep your coverage.

CountyCare is honored to be your health plan and we hope you will stay with us in 2019.

CountyCare offers:

- **No Copays.** There are no copays for doctor visits, emergency room visits or prescriptions.
- **Choice.** You have access to over 70 hospitals, 4,500 primary care providers and 15,000 specialists.
- **Value-Added Benefits.** CountyCare has great extra benefits including free LASIK eye surgery for members who qualify, free diapers, free car seats, Weight Watcher vouchers and books for kids with a gift card.
- **Rewards.** CountyCare also offers rewards to members for certain medical services. You can use the rewards to purchase items you need at local stores including Walmart and Walgreens.
- **Care that Revolves Around You.** You'll have a primary care doctor and a care coordinator to ensure you get the services you need.

Remember, if you want to stay with CountyCare you do not have to do anything for Open Enrollment. You will automatically remain with us unless you ask to switch plans.

HELP US KEEP YOU UP TO DATE

Keep your phone number and address current so you can get important updates on your coverage. Visit [www.countycare.com/members/access-update-your-profile](http://www.countycare.com/members/access-update-your-profile) or call us at: 312-864-8200 / 855-444-1661.



Free Books for Budding Bookworms

Do your kids like to explore new worlds? Meet new friends? Learn fun facts? Reading is a great way to do all of these things. In fact, reading for fun is one of the oldest tricks in the book.

Now, your family can enjoy more reading adventures thanks to our Book Club Program. Based on the thank you cards we get from Book Club members and the big smiles we see on kids' faces, this program is a hit. The Book Club offers an extra bonus for kids ages 5 to 16: A \$10 Target gift card delivered with their book!

Sounds pretty good, right?

- The Book Club is for kids between 3 and 16.
- Book Club members who are 5 to 16 receive \$10 Target gift cards with their free books.
- To request a book, simply call member services at (312) 864-8200.
- Your child can receive a new book every three months. Just call member services and make the request.

Call today to get your kids free books! Call 312-864-8200.



Another Perk of Membership: LASIK Eye Surgery

We have great news! CountyCare now covers all LASIK eye surgery costs for eligible members! In fact, CountyCare is the only Medicaid plan in Illinois to cover LASIK surgery.

But is LASIK right for you?

Members who might be eligible:

- Are between 21 and 50 years old\*
- Are in good general health
- Have no health issues affecting eyes
- Have no active eye conditions that may affect healing
- Have a stable vision prescription for at least one year
- Do not have severe dry eye or advanced glaucoma
- Are not pregnant or nursing
- Do not have uncontrolled diabetes

\* Members over 50 years old with no indication of cataracts, and who meet the health criteria, may be eligible for LASIK surgery and should schedule a general eye exam with an in-network doctor to complete the LASIK Evaluation Form.

If you are interested or want to know if you qualify you should make an appointment with a CountyCare eye doctor. Be sure to fill out your portion of the LASIK

Evaluation Form and bring it with you to your exam. The eye doctor will fill out the rest of the form and send it to CountyCare. You can find the evaluation form here:

[http://bit.ly/LASIK\\_CC](http://bit.ly/LASIK_CC)

If you don't have a printer you can call Member Services and they will send you a form.

If you are cleared in your initial exam you will be scheduled for a refractive eye exam. This is a more in depth eye exam that will tell if you are a good candidate for LASIK surgery. If you are determined eligible, your LASIK surgery will be scheduled within 30 days.

All LASIK surgeries are performed at Provident Hospital Eye Clinic.

To learn more about LASIK as well as other CountyCare extra benefits go to <http://www.countycare.com> or call us at 312-864-8200.

At CountyCare, we want to make sure our Members are informed about their rights and responsibilities as a health plan member. The 2018 Annual Member Notice provides important information to meet your healthcare needs, information about CountyCare's Quality Improvement Programs and Cultural Competence Program, and more. A copy of this Notice can be found on our website at <http://www.countycare.com/members/resources>. You may also contact Member Services during normal business hours of operation at 312-864-8200/855-444-1661/711 TTD/TTY to receive this information in other languages or request that a copy be mailed to you.

CountyCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**ATTENTION:** If you speak ENGLISH, language assistance services, free of charge, are available to you. Call 312-864-8200 / 855-444-1661 (toll-free) / 711 (TTY).  
**ATENCIÓN:** Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 312-864-8200 / 855-444-1661 / 711 (TTY).

**UWAGA:** Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 312-864-8200 / 855-444-1661 / 711 (TTY).  
**注意:** 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 312-864-8200 / 855-444-1661 / 711.

This document is also available in other languages. Please contact us at 312-864-8200 to request this document in another language.