



September 30, 2016
BH Network Notice

BEHAVIORAL HEALTH SERVICE NOTICE: AUTHORIZATIONS WAIVED UNTIL JANUARY 3, 2017

Effective immediately, CountyCare will continue to waive the requirement of authorizations for out of network (OON) behavioral health (BH) services until January 3, 2017. Any remaining OON BH providers will need to obtain prior authorization for all services after that date.

Learn more about this transition at our virtual Provider Town Hall Meeting on **Friday, October 7th, from 11-12pm**. Click [here](#) to register (this is required - once registered you will receive meeting details).

Event Information: CountyCare Behavioral Health Provider Webinar

Registration is required to join this event. If you have not registered, please do so now.

Event status:	Not started (Register)
Date and time:	Friday, October 7, 2016 11:00 am Central Daylight Time (Chicago, GMT-05:00) Change time zone
Duration:	1 hour

- **How to join the CountyCare network.** If you are a BH provider and interested in joining the CountyCare network, please contact Daujuana Paramore, Business Manager at dparamore@cookcountyhhs.org or 312-864-0921 to obtain a contract for review. Please note that individual practitioners contracting with CountyCare must also complete credentialing before joining the network.
- **Transition of care.** Providers who are not in the contracting process will be expected to work with members and care coordinators to transition the member's care to an in-network provider. We will contact all current OON providers who have claims for services or authorizations on file since April 1, 2016 to initiate this process.

Providers are encouraged to reach out to CountyCare Care Coordinators to assist in transition plans. You can call member services at 312-864-8200 and ask for assistance in contacting a care coordinator or you can find them at: <http://www.countycare.com/members/find-your-care-manager>.

- **Member notification.** CountyCare will send a letter to members to notify them that their behavioral health provider may not be in the CountyCare network after January 3rd. Members will be encouraged to work with their provider to determine if they need to transition their care prior to that date.

*[Click here for a copy of this Provider Notice and all previous Provider Notices.](#)
Please visit the site frequently to get the most up-to-date information.*