



December 2018
Enhanced CM Portal Features

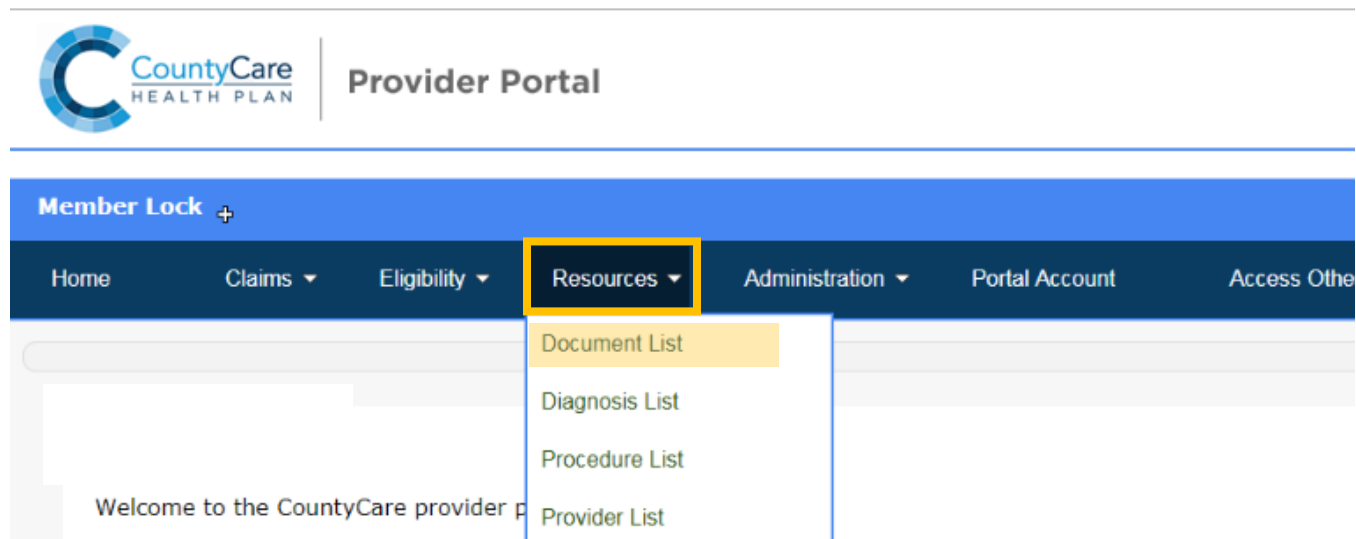
Announcing: Care Plans Now Available in the Provider Portal

CountyCare Health Plan is pleased to announce a new feature within the Provider Portal that allows our providers convenient and secure access to view member's care plans.

New Care Management Feature in Provider Portal

CountyCare strives to better serve our members through improved integration and information sharing. Please visit the CountyCare Provider Portal [HERE](#) to start viewing care plans for members assigned to you as their PCP. You can access care plans by selecting "Resources" on the menu bar then click on "Document List." Choose "Care Plan" from the drop-down menu and you can also add the Medicaid Recipient ID Number (RIN) search for specific member.

If you need assistance in accessing the CountyCare Provider Portal, educational materials and links to training presentations are available at <http://www.countycare.com/providers/portal>.



Contact Us

If you have any questions or would like additional information, please contact CountyCare Provider Services at ProviderServices@countycare.com or your Provider Relations Representative. As always, thank you for your continued service to our members!