



August 18, 2016

## CountyCare Credentialing Notice

Dear CountyCare Provider:

Thank you for your interest in becoming a delegated credentialing provider for CountyCare. Becoming a delegated credentialing provider gives you direct control over the credentialing of your clinicians and saves time and resources for everyone.

Prior to initiation of a delegated credentialing agreement, your organization must complete a Pre-Delegation Evaluation, which is included in the following packet of materials. If your organization meets our pre-delegation criteria, a full evaluation of your organization's credentialing program, which may include a site visit, will be performed with the support of our third party administrator Valence Health prior to executing a delegated credentialing agreement.

An agreement for delegated credentialing must be executed by October 14, 2016, or individual practitioners must be individually credentialed by this date to maintain in-network status. Providers removed from the network will need to obtain prior authorizations for providing out-of-network services.

In order to meet this timeline, CountyCare will adhere strictly to the following deadlines for delegated credentialing:

<b>Pre-Delegation Evaluation:</b>	<b>August 24, 2016</b>
<b>Full Delegation Evaluation:</b>	<b>September 9, 2016</b>

While we understand completing these steps on this timeline may be an inconvenience, we will work with your organization closely to make this process as smooth as possible. In the event that your organization is not approved for delegation, this timeline allows us the opportunity to work directly with your individual practitioners to become directly credentialed by October 14, 2016.

For any other questions regarding this communication, please contact Tina Barksdale, Director of Business Development at 312-864-0916.

We thank you in advance for your attention to this matter and appreciate your cooperation in getting this completed in a timely manner.

Sincerely,  
CountyCare Provider Relations