



April 6, 2018

New Electronic Funds Transfer (EFT)
and Electronic Remittance Advice (ERA)

VENDOR NOTICE: NEW ELECTRONIC FUNDS TRANSFER (EFT) AND ELECTRONIC REMITTANCE ADVICE (ERA)

INSTAMED IS LIVE

CountyCare provides Electronic Funds Transfer (EFT) and Electronic Remittance Advice (ERA) to its participating providers. Using EFT/ERA helps reduce costs and can improve cash flow.

On April 16, 2018, CountyCare Health Plan will implement the InstaMed Network to deliver your payments via free electronic remittance advice (ERA) and electronic funds transfer (EFT). To receive CountyCare Health Plan payments as free ERA/EFT, register at www.instamed.com/eraeft

ERA/EFT is a convenient, paperless and secure way to receive claim payments. Funds are deposited directly into your designated bank account and include the TRN Reassociation Trace Number, in accordance with CAQH CORE Phase III Operating Rules for HIPAA standard transactions. Additional benefits include:

- Accelerated access to funds with direct deposit into your existing bank account
- Reduced administrative costs by eliminating paper checks and remittances
- No disruption to your current workflow – there is an option to have ERAs routed to your existing clearinghouse

YOU HAVE TWO SIMPLE OPTIONS TO REGISTER FOR FREE ERA/EFT FROM INSTAMED:

1. **Online:** visit www.instamed.com/eraeft
2. **Paper:** [complete the enclosed order form](#) and fax it to (877) 755-3392

Please do not hesitate to contact us directly at (866) 945-7990 or connect@instamed.com with any questions about this free solution. For more information on our EFT services, please contact CountyCare Provider Services at 312-864-8200, Option 6, or email at providerservices@countycare.com.