



February 2019

UPDATE: Hand Price Code Reimbursement Methodology

Medical Equipment, Supplies, Prosthetic Devices and Hearing Aids

Effective March 1, 2019, CountyCare Health Plan has revised its reimbursement policy regarding HFS Hand Price (HP) Codes for Medical Equipment, Supplies, Prosthetic Devices and Hearing Aids to align with the State of Illinois Administrative code listed here: <http://www.ilga.gov/commission/jcar/admincode/089/089001400D04810R.html>

All HCPC codes that are marked "Y" for HP on the HFS Medicaid Reimbursement fee schedule for the above services will be priced to the current year CMS Medicare DMEPOS fee schedule. In cases where the Medicare fee schedule is \$0 or not available the HCPC code will be paid at Providers' acquisition cost plus 50% minus shipping and/or freight costs for the product.

Any Medical Equipment, Supplies, Prosthetic Devices and Hearing Aids claim containing HP codes not received with cost invoice will be processed per Medicare DMEPOS fee schedule. Providers will have 60 days from date of Explanation of Payment to appeal with the invoice.

Contact Us

We encourage our providers to contact us via email at ProviderServices@countycare.com. The email queue is checked throughout the day and issues are triaged to the appropriate person for resolution. You will receive an email confirming that we have received and logged your issue within one business day. You may also contact CountyCare Provider Services at 312-864-8200, Option 6.