



April 1, 2019

Pharmacy Notice

MedImpact Direct Specialty

General information

Effective April 1, 2019, CountyCare has partnered with MedImpact Direct Specialty to provide members with access to a subset of specialty drugs. Many categories of specialty drugs – including anticoagulants, antivirals for HIV, antipsychotics, and immunosuppressive drugs for transplant patients – can continue to be filled at any in-network pharmacy. However, specialty oncology drugs and select other specialty medications should be filled through MedImpact Direct Specialty.

Frequently Asked Questions

What specialty drugs should be filled through MedImpact Direct Specialty?

The list of specialty drugs participating in the MedImpact Direct Specialty program is available on the [CountyCare Provider Portal](#).

How will members be enrolled in MedImpact Direct Specialty?

Members or their providers can call MedImpact Direct Specialty at 1-877-391-1103 (TTY dial 711) from 7:00 am to 7:00 pm Central Time, Monday through Friday. Current members who are eligible for the program may also receive letters and calls from the MedImpact Direct Specialty team regarding enrollment.

How will members who are enrolled in MedImpact Direct Specialty receive their medications?

Medications will be shipped directly to the member or their doctor, depending on who is administering the medication. If a doctor administers the medication in the office, it will be shipped to the doctor. If the member administers the medication, it will be shipped to the address the member provides.

Will members receive transition fills?

Yes, members who are currently prescribed these specialty medications will be able to receive transition fills for 60 days at in-network pharmacies.

Are pharmacies able to join MedImpact's specialty network?

Yes, pharmacies can join MedImpact's network provided they meet MedImpact requirements. Pharmacies who are interested in joining MedImpact's specialty network should contact PharmacyOperationsSups@medimpact.com for additional information.