



August 18, 2016

## CountyCare Credentialing Notice

Dear CountyCare Practitioner:

As you are aware, CountyCare recently transitioned third party administration (TPA) services to Valence Health, Inc. Due to this transition, CountyCare will need to validate your credentials for ongoing participation in our network through Valence's credentialing verification organization (CVO), 3WON. You will receive an email with the directions on how to complete the new online credentialing application from the CVO.

**The deadline for completion is September 16, 2016.**

While we understand completing the credentialing application on this timeline may be an inconvenience, we must approve credentials for all Practitioners in our network by October 14, 2016. Any Practitioner who is not approved by October 14, 2016, will be removed from the CountyCare network until their credentialing is finalized.

If you practice at an organization that is equipped to credential providers directly, CountyCare does delegate credentialing to qualified providers. If your organization would like to initiate a delegated credentialing assessment or for any questions regarding this communication, please contact CountyCare Provider Relations [countycareproviderrelations@cookcountyhhs.org](mailto:countycareproviderrelations@cookcountyhhs.org) or by calling at 312-864-0916.

We thank you in advance for your attention to this matter and appreciate your cooperation in getting this completed in a timely manner.

Sincerely,  
CountyCare Provider Relations