



April 2018

Provider Portal Training

Provider Notice: PROVIDER PORTAL TRAINING SESSIONS

[CLICK HERE TO LEARN MORE ABOUT A NEW PORTAL EXPERIENCE](#)

CountyCare is pleased to announce that we are upgrading our provider portal to enhance ease of use for providers and their staff **effective May 14, 2018**. The new portal will greatly increase access, functionality, and reporting.

Training Schedule

CountyCare will host a series of live training webinars that will provide an overview of portal functionality and highlight new features. We encourage you to please join us for one of the live sessions listed below. If you cannot attend a live session, a recorded version will be available on the CountyCare website. Provider Relations Representatives are also available to provide training per request.

Thursday, April 26th

at 8:00 am - 9:00 am

Monday, April 30th

at 3:00 pm - 4:00 pm

Thursday, May 3rd

at 8:00 am - 9:00 am

Tuesday, May 8th

at 3:00 pm - 4:00 pm

NOTE TO CURRENT USERS

If you already have a username and password for the CountyCare Provider Portal, you **DO NOT** have to re-register. Please login using your current username and you will be prompted to update your password. You will also receive an email with your username and link to reset your password in the coming weeks.

Questions and Communications

You can access the provider portal, educational materials, and links to training presentations here: <http://www.countycare.com/providers/portal>. For general questions, please contact CountyCare Provider Services at ProviderServices@countycare.com or your Provider Relations Representative.