



December 2019

Vision Providers Continuity of Care Extension

Vision Providers please be advised Avesis, the CountyCare Vision provider, has put in place an additional 90-day grace period for continuation of care. This means that Avesis will pay the current provider until they get into the Avesis network or are able to transfer the member to a different provider within the Avesis network. **This extends continuation of care through March 31, 2020**

If you are not currently in the Avēsis network and want to ensure that there is no disruption to CountyCare members, a new contract with Avēsis will need to be executed. Please note that vision benefits will remain the same and member ID cards will remain unchanged. If a member has a prior authorization in place it will remain in effect through March 31st, 2019. Avesis has put in place an additional 90 day continuity of care for non-contracted providers.

Below is the vision provider contact who can assist in enrolling providers or answer any other outstanding questions.

Teresa Gettier, Field Recruiter
Avesis, A Guardian Company
ProviderVisionRecruitment@avesis.com
410-413-9394

Providers can call between the hours of 7:30 a.m. and 4:00 p.m. CST.

If you have questions or need further information please contact CountyCare Vision Provider Services at 866.337.1596.