

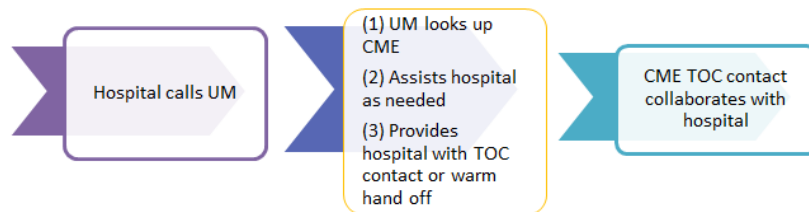
# Call CountyCare for Transition of Care (TOC)

## For Providers

Please call CountyCare to share updated discharge plans for all COVID-19 patients and for any TOC needs.

### TOC Communication:

- ✓ Hospital contacts UM
- ✓ UM looks up Care Management Entity (CME)
  - ✓ UM provides hospital TOC contact makes warm hand off
  - ✓ Assist hospitals as needed
- ✓ CME TOC Contact collaborates with hospital



## TOC Contacts



### UM

**Mon-Fri 8:00am-5:30pm 1-855-444-1661, option 5**

**Weekends 8:00am-5:30pm, please follow the directions below:**

- Select language
- Option 4 for Providers
- Option 1 for Nurse on call

### Back up:



### CountyCare Care Management

**Daniel Byars**

**Cell: (312) 350-2300**



**COOK COUNTY  
HEALTH**