# Need a replacement Driver's License (DL) or Identification (ID) Card?



Request one **online at https://bit.ly/duplicatedlid**. You can visit your local public library to access the Internet for free. If you need help during the online application process, please call 217-782-7044 Monday - Friday, 8 a.m. to 4 p.m. or submit the DL Contact Form at **https://bit.ly/contactwebform**.

## You will have to apply in person if:

- Your DL or ID Card is suspended, revoked, or canceled.
- Your DL is being held by a court in lieu of bail.
- You owe a reinstatement fee.
- You need a replacement instruction permit, commercial learner's permit, Temporary Visitor DL, Homeless Identification Card, or driver's license indicating it is valid without photo and signature.
- Your DL or ID Card expires within the next 30 days.

- You previously changed your address online or through the mail.
- You hold a DL or ID Card in another state.
- You have obtained 3 replacement DLs or 3 replacement ID cards in the last 12 months or 10 in a lifetime.
- Your DL or ID Card needs to be mailed to a temporary address.
- You need to make any changes to your DL or ID Card.



#### **Required documentation**

You must have documents to provide proof of legal name, date of birth, Lawful Status, Social Security number and residency when applying for a DL or ID Card. See the reverse side of this paper for a list. You can also find a list of documents on the Secretary of State website at https://bit.ly/sosdocuments.

## How much does it cost?

There is a \$5 fee to get a replacement DL or ID Card. You can pay by credit/debit card (Visa, Mastercard, Discover, or American Express) or electronic checks (echecks). A processing fee will be assessed for all credit card transactions. There are no fees for echecks. **Please note: You can use your CountyCare Visa Rewards Card to pay the fee.** 

#### What to expect

After completing the online form, you should receive your DL or ID Card in the mail within 15 business days. If you haven't received your card after 15 business days, you can check the mailing status of your DL or ID Card online at https://bit.ly/dlstatusupdate.

Source: The Office of the Illinois Secretary of State: https://bit.ly/3xvptve

### Need a temporary DL or ID Card while you wait for your replacement?

The online system does not provide a temporary DL or ID Card. If you need one, please visit a Illinois Secretary of State facility. It's important to know that once you apply for a replacement online, you won't be able to obtain a temporary one from a facility. Find a facility at https://bit.ly/ facilityfinder or call 800-252-8980 (toll free).

