

CountyCare Extra Benefits and Rewards Program



How it works:

When you or your children go to the doctor for certain services, we will send you a CountyCare Visa Rewards Card in the mail. The card will have a cash credit on it based on the services you or your children received. Activate the card and spend the cash on what you need at most places that accept Visa. Use the card to buy groceries, transportation, utilities, and more. We will add rewards to your card when you see your doctor for additional eligible services. **You will have six months to use your rewards from the date they are added to your card.**

Download the free OTC Card Network app or login to mybenefitscenter. com to check your balance.

Rewards for All CountyCare Members

	REQUIREMENTS	REWARD
Health Risk Screening (HRS)*	All members who complete an HRS once a year. Call your care coordinator or text "SURVEY" to 47181 to take the health screening.	\$50
PCP Annual Visit	Members 16 months and older who complete a visit once a year.	\$50
Redetermination	Members who are required to complete their redetermination paperwork and are renewed.	\$40
COVID Vaccine	Members 6 months and older who receive their first, second, or booster shots.	\$50 – first \$10 – second \$10 – boosters
Flu Shot	Members 6 months and older who receive a flu shot from their PCP, pediatrician, or in-network pharmacy once a year.	\$10
Colorectal Cancer Screening	Members 45-75 who get a colorectal cancer screening from a CountyCare doctor once a year.	\$50
Managing Diabetes	Diabetic members 18-75 who visit a CountyCare doctor for blood tests and urine screens once a year.	\$25
Follow-up After Hospital Admission	Members 6 years and older who see a CountyCare doctor within 14 days after an inpatient hospital stay.	\$20
Behavioral Health Follow-up Visits	Members 6 years and older who follow up with a CountyCare doctor after an ER visit or an inpatient hospital stay for behavioral health.	\$10-\$20
Lasik Surgery	Eligible members 21-50.	Free Lasik Surgery
Weight Watchers*	Members 13 and older. Contact Member Services to request.	Free Meeting Vouchers
Cell Phone	All members, one phone per household. Contact Member Services or your care coordinator to request.	Free minutes/calls to CountyCare

Rewards for Women and Kids



	REQUIREMENTS	REWARD
Breast Cancer Screening	Female members 45-74 who get a mammogram from a CountyCare doctor once a year.	\$50
Cervical Cancer Screening	Female members 21-64 who get a cervical cancer screening from a CountyCare doctor once a year.	\$50
Free Home Pregnancy Tests	Female members of childbearing age. Call Member Services to request up to once a month.	Free tests, or \$7 reward
Notification of Pregnancy	Pregnant members who complete and submit the form on countycare.com to let us know they are expecting.	\$50
Prenatal Visit	Pregnant members who visit a CountyCare doctor up to 14 times during pregnancy.	\$10 for up to 14 visits
Postpartum Visit	Members who visit a CountyCare doctor 1-12 weeks after delivery for a follow-up exam.	\$25
Well Child Visit	Members under 15 months old who see a CountyCare doctor after birth and as recommended.	\$50 – first visit within 30 days of birth \$10 – each of next 5 visits
Childhood Immunizations	Members under age 2 who receive their immunizations.	\$10 per shot, up to 10 total
Free Car Seats	Available for pregnant women and children under 8 years or under 85 pounds. Parents call Member Services to request; watch car seat safety video.	Free car seat delivered to home
Free Diapers	Available for children up to 2 years who are up to date on vaccinations.	Free monthly diaper coupons sent to home
Sleep Safe Kit	Pregnant women who complete at least 4 prenatal visits. Call Member Services to request.	Free portable crib, sleep sack, pacifier, and baby book sent to home
Toddler and Children's Book Club	All members 3-16 years old. Call Member Services to enroll once a year.	One book every 3 months. Ages 5 and up also receive a \$10 Target gift card.

* Rewards for eligible MLTSS members





CountyCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak ENGLISH, language assistance services, free of charge, are available to you. Call 312-864-8200 / 855-444-1661 (toll-free) / 711 (TTY).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 312-864-8200 / 855-444-1661 / 711 (TTY).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 312-864-8200 / 855-444-1661 / 711 (TTY).

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 312-864-8200 / 855-444-1661 / 711.

This document is also available in other languages. Please contact us at 312-864-8200 to request this document in another language.