



Immunizations are Critical for Your Kids

Back-to-school season is upon us. It is critical your child has all immunizations required to start (and remain) healthy during the school year.

Make sure you schedule an appointment with your child's primary care provider (PCP). We will add a \$50 reward on your child's OTC Reward Card once their annual PCP well-check visit is complete! **And now your children (6 months to 18 years old) can also earn an additional \$10 reward each year for an annual flu shot (6 months to 18 years old).** Your child's school will let you know what is needed to start the school year. Your child may need a school physical, dental checkup and an eye exam. All of these services are covered by CountyCare. Call Member Services at 312-864-8200, TTY/TDD 711 if you need help finding a PCP or other provider. You can also visit [countycare.com](https://www.countycare.com) and click on **Find a Provider**.

Need Urgent Care? Where to Go

CountyCare now partners with more than 100 urgent care centers that you can go to for care instead of the emergency room (ER). Urgent care centers are locations where you go if you need prompt attention but your condition is not life-threatening. Starting September 1, 2022, all Chicago area CVS MinuteClinics will be a part of the CountyCare Urgent Care network. To find an in-network urgent care center, visit [countycare.com](https://www.countycare.com) and click **Find a Provider**.



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Our Rewards Program has been Enhanced!

CountyCare wants to support you and your family in staying healthy. We have enhanced some of our current rewards and added three new rewards! **Don't forget, you have six months from the date the reward is added to your card to use the credit.**

PCP annual visit	\$50 reward
Annual health risk screening	\$50 reward
Flu shot from your PCP, pediatrician, or a pharmacy (children ages 6 months to 18 years)	\$10 reward
Breast cancer screening (women ages 45 to 74)	\$50 reward
Cervical cancer screening (women ages 21 to 64)	\$50 reward
Colorectal cancer screening (members ages 45 to 75)	\$50 reward



Remember, when you or your children receive certain services, CountyCare will send you an OTC Rewards Card in the mail. The card will have a cash credit based on the services you or your children received. Keep your card and CountyCare will add rewards when you receive more qualified services. For more information, please visit the CountyCare website: <https://countycare.com/members/benefits-rewards>.



Fresh Produce Delivery

You can now use your rewards to purchase meals and fresh produce delivered to your home from Mom's Meals, SunMeadow Meals by GA Foods, and FarmboxRx by ordering online or by phone. See details at: <https://bit.ly/3PI5XhR>.

Medications & Supplies Covered Under CountyCare in 2022

Your doctor may recommend medications or diagnostic supplies that are used to treat medical conditions like pain or allergy relief. Some may be considered over-the-counter (OTC) products. An OTC medication or product can be sold directly to members without a prescription from a doctor. However, if you would like to have the OTC covered at zero cost as a pharmacy benefit, please contact your doctor for a prescription. Your doctor will decide the amount needed. Please talk to your doctor about your choices. You can find the list of covered OTC products including diabetic supplies on the CountyCare website on our Member Resource page: <https://bit.ly/3wucvKa>.



Mother Credits CountyCare for Living a "Healthy Life and Healthy Children"



Deanna, a 39-year-old working mom of four is thankful for her health and the care she has received through CountyCare. The Harvey resident shares, "I read all the options available to me and CountyCare stood out. They cover vision, dental and everything we needed. They give you funds to purchase drug store items, which comes in handy. CountyCare has been there for me no matter what, from medications for me and my children to my diabetes needs. They never closed the door on me."

Over the years, CountyCare has cared for Deanna and her four children, all CountyCare members, through services like medication assistance and delivery, OTC Rewards, free diapers, and transportation services to doctor appointments.

Roe vs. Wade: What you Need to Know

The recent news about the *Roe vs. Wade* court case has caused some confusion and concern about access to abortion services. Illinois is a freedom of choice state, and our state laws affirmatively provides a right to reproductive healthcare, including abortion. This state law ensures access to abortion services in Illinois even with the recent reversal on *Roe v. Wade*.

Abortions are a covered service for those enrolled in Illinois Medicaid. Abortion services are paid for by the Illinois Department of Healthcare and Family Services (HFS) using your HFS Medical Card. If you need assistance finding a provider for abortion services, contact **HFS Health Benefits Hotline at 1-866-468-7543, option 4.**

COVID-19 Updates

The time is now to make sure your whole family is up-to-date on their COVID-19 vaccines, especially before fall starts. If you haven't already, please consider doing your part to help fight the pandemic. You can earn \$25 on your OTC Rewards Card for getting your first COVID-19 vaccine. All people ages 6 months and older are encouraged to get vaccinated against COVID-19. Booster shots are now available for everyone 5 years and older. Anyone 50 years and older, those aged 12 and older with certain medical conditions, and those who received an initial Johnson & Johnson vaccine can also get a second booster four months after their first booster shot.

Find a location and make an appointment here: <https://bit.ly/3AGARD3> or call **833-308-1988**. To learn more about COVID-19 boosters click here: <https://bit.ly/3dSQPkY>.

At CountyCare, we want to make sure our members are informed about their rights and responsibilities as a health plan member. The 2022 Annual Member Notice provides important information to meet your healthcare needs, information about CountyCare's Quality Improvement Programs and Cultural Competence Program, and more. A copy of this notice can be found on our website at <http://www.countycare.com/members/resources>. You may also contact Member Services during normal business hours of operation at 312-864-8200, 711 TDD/TTY to receive this information in other languages or request that a copy be mailed to you.

ATTENTION: If you speak ENGLISH, language assistance services, free of charge, are available to you. Call 312-864-8200 / 855-444-1661 (toll-free) / 711 (TTY).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 312-864-8200 / 855-444-1661 / 711 (TTY).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 312-864-8200 / 855-444-1661 / 711 (TTY).

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 312-864-8200 / 855-444-1661 / 711.

This document is also available in other languages. Please contact us at 312-864-8200 to request this document in another language.

CountyCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

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