



June 2023

Provider Notice Pharmacy Benefit Manager (PBM) Change

Beginning July 1, 2023, CountyCare will transition to a new Pharmacy Benefit Manager (PBM), CVS Caremark.

CVS Caremark will be responsible for claims processing, prior authorizations, utilization management, managing the pharmacy network, and pharmacy portal for all CountyCare members.

There is no change in the pharmacy benefit or pharmacy network. If a member has a prior authorization in place it will remain in effect through the expiration date.

All CountyCare members will be receiving a new Member ID Card with the updated pharmacy information on it.

Pharmacy Processing Information

Rx: CVS Caremark
RxBIN = 004336
RxPCN = MCAIDADV
RxGRP = RX23BT

ePA Cover My Meds

Electronic Prior Authorizations

Login/register: https://www.caremark.com/wps/portal/HEALTH_PRO_PRIOR_AUTH_INFO
RxBIN = 004336
RxPCN = MCAIDADV
RxGRP = RX23BT

CVS Caremark contact number (goes live 7/01/2023): 800-631-2312

Available 24 hours a day, 7 days a week, 365 days a year. Use this number for:

- Medication coverage information
- Prior authorization submission
- Formulary exception requests
- Peer to peer reviews

If you have questions or need further information please contact CountyCare Provider Services at 312-864-8200 or visit the CountyCare Pharmacy Services website at <http://www.countycare.com/pdl>.