



May 2020
UM Updates

IMPORTANT UTILIZATION MANAGEMENT UPDATES

Prior Authorization for Oncology Services

CountyCare Health Plan is committed to ensuring that members are cared for by cancer treatment/oncology providers who meet overall quality standards. Since 2016 CountyCare's authorization of oncology treatment services has been limited to in-network providers who have Commission on Cancer (CoC) Accreditation. In-network providers can be verified by using CountyCare's Find a Provider Directory: <http://www.countycare.com/find-a-provider>.

This notice to provide clarity on how CountyCare verifies CoC Accreditation through the American College of Surgeons Commission on Cancer website. Providers and members are encouraged to use the same process. Search tips to confirm CoC Accreditation status:

- Go to "Searching for Cancer Centers" website: <https://www.facs.org/search/cancer-programs>
- Under State, select "Illinois"
- Click "Search"
- For easy scrolling, select "display 100 results per page"

A request for prior authorization will be reviewed for medical necessity if the treating Cancer Center is listed as in-network and CoC Accredited at the time of the request. New members in a current episode of care with out-of-network or non-CoC Accredited provider may be considered for a personalized continuity of care plan to ensure appropriate continuation of services; it is the provider's responsibility to submit continuity of care requests to the Utilization Management (UM) Department. UM will not approve requests from out-of-network and/or non-CoC Accredited providers without continuity of care circumstances.

Contact Us

If you have any questions or would like additional information, please contact CountyCare Provider Services at ProviderServices@countycare.com or your Provider Relations Representative.