



Provider Notice

December 18, 2025

CountyCare Member Rewards Update

CountyCare members are eligible to receive extra benefits and rewards in addition to their health care coverage. This notice is intended to inform providers of updates to the CountyCare member rewards program. For a full list of supplemental benefits and rewards available to members, please visit our website: [Member Rewards & Extra Benefits](#).

The following updates to the CountyCare rewards program will be effective in 2026.

Reward	Current	New	Effective Date
PCP Annual Visit	\$50	\$25	3/1/26
Annual Health Risk Screening	\$20	\$15	1/1/26
COVID-19 Vaccines	\$25 for members ages 6 months and older	\$25 for members ages 50 and older	1/1/26
Flu Shot (2 & up)	\$25	\$10	1/1/26
Members 13 and older that complete two follow-ups within 34 days after starting a new treatment for substance use disorder (SUD)	\$50	\$0	1/1/26
Members 16 and older that start treatment for SUD and fill their prescriptions used to treat SUD, 180 days in a row	\$50	\$0	1/1/26
Book Club Gift Cards	\$10	\$0	1/1/26

Thank you for working with us to ensure CountyCare members receive quality care at the right time and in the right setting. If you have any questions or would like additional information, please contact CountyCare Provider Services at 312-864-8200. You can also use our Interactive Voice Response (IVR) system to verify eligibility. For CountyCare Provider Relations, email countycareproviderservices@cookcountyhhs.org or your assigned Provider Relations Representative.