



Provider Notice

January 20, 2026

CountyCare Rewards and Benefits Updates

This notice is to update CountyCare providers on member rewards and benefits changes. CountyCare members are eligible to receive extra benefits and rewards in addition to their health care coverage. For a full list of supplemental Benefits and Rewards available to members, please visit the [Member Rewards & Extra Benefits](#) site.

Effective 3/1/2026, we are making the following changes to the FoodCare program:

Supplemental Benefit	Current	Effective 3/1/2026
Dietitian visits for members WITHOUT qualifying chronic conditions	2 visits per year	No visits
Dietitian visits for members WITH the following qualifying chronic conditions: <ul style="list-style-type: none">• Diagnosed with type 2 diabetes AND hypertension AND uncontrolled illness as identified by CountyCare• OR Pregnant/up to 6 months post-partum	Unlimited visits	6 visits per year <ul style="list-style-type: none">• All visits must be under an hour

Please note, providers are no longer able to make referrals for these services.

Thank you for working with us to ensure CountyCare members receive quality care at the right time and in the right setting.

If you have any questions or would like additional information, please contact CountyCare Provider Services at 312-864-8200. You can also use our Interactive Voice Response (IVR) system to verify eligibility. For CountyCare Provider Relations, email countycareproviderservices@cookcountyhhs.org or your assigned Provider Relations Representative.