



Provider Notice

May 18, 2022

Certificate of Transportation Services (CTS) Form New Requirements

Beginning with dates of service on or after June 1, 2022, the Certificate of Transportation Services (CTS) form will be required for all residential trips to medical appointments, including dental and vision. The CTS form may be utilized for repetitive trips and is effective for up to 60 days for non-emergency transports originating at a member's private residence and up to 180 days for recurring Medicaid/wheelchair van and service car transports. If medical necessity or the level of transportation changes, a new CTS form will be requested.

Please note: All CTS forms will need to be signed by a physician or care coordinator to be valid. Please refer to the [HFS Notice](#) for additional details and clarification. You can contact the Bureau of Professional and Ancillary Services at 877-782-5565 for fee-for-service issues.