



Provider Notice

October 15, 2026

Enhanced Respiratory Care (ERC) Program Termination Effective January 1, 2027

CountyCare remains committed to improving care delivery, quality outcomes, and the overall member experience through innovative care management programs and partnerships. As part of our ongoing evaluation of programs and services, CountyCare is providing notice that the Enhanced Respiratory Care (ERC) program, administered in partnership with Eventa, will be discontinued effective January 1, 2027.

Important Dates

- October 15, 2026 – New referrals, assessments, & admissions into the ERC Program will cease.
- January 1, 2027 – The ERC Program will be discontinued.

Member Transition and Continuity of Care

Members currently enrolled in the ERC Program will continue to receive support through the program termination date and will be transitioned to appropriate care management support.

CountyCare Care Management will contact each participating member and/or family to explain the change. CountyCare will work with Eventa and the member's skilled nursing facility to help ensure that required services are in place to support the member's needs after the program ends.

Contact Us

Thank you for your partnership and continued commitment to providing quality care to CountyCare members at the right time and in the right setting. If you have questions regarding the ERC program termination or the member transition process, please contact CountyCare Provider Services at countycareproviderservices@cookcountyhhs.org or your assigned Provider Relations representative. You can also reach CountyCare Provider Services by phone at 312-864-8200.