



Provider Notice

February 25, 2026

Diabetic Supplies Formulary Update

This notice is to inform you that as of April 15, 2026, the Department of Healthcare and Family Services (HFS) will once again designate Contour Plus Blue blood glucose meters and test strips as preferred agents on the preferred drug list (PDL).

In the [HFS provider notice dated 10/24/2025](#), prior authorization was temporarily removed for the non-preferred brands, OneTouch, Accu-Chek, and FreeStyle blood glucose meters and blood glucose test strips due to shortages of Contour Plus Blue products. These brands will once again become non-preferred and require prior authorization on April 15, 2026. HFS has been in communication with Ascensia Diabetes Care, the manufacturer of Contour Plus Blue products, which has confirmed that the out-of-stock issues experienced last year have been rectified.

If CountyCare members have been receiving OneTouch, Accu-Chek, or FreeStyle blood glucose meters and blood glucose strips since 10/24/2025, a new prescription is required to change over to the Contour Plus Blue products. Prior authorization will be necessary for OneTouch, Accu-Chek, or FreeStyle products effective April 15, 2026.

Click [here](#) to view the current CountyCare PDL.

Thank you for working with us to ensure that CountyCare members receive quality care at the right time and in the right setting. If you have any questions or would like additional information, please contact CountyCare Provider Services at countycareproviderservices@cookcountyhhs.org or your assigned Provider Relations Representative.