



Provider Notice

July 7, 2022

COVID-19 Prior Authorization Temporary Changes for SNFs

In response to the COVID-19 pandemic and the recommendations by the Illinois Department of Healthcare and Family Services (HFS), CountyCare implemented the following **temporary changes on 1/1/2022, the relaxation of prior authorization requirement, which will remain in place until 07/31/2022:**

Skilled Nursing Facility (SNF)

- a. Prior authorization not required for first week of post-acute care; the only requirement is notification within 48 hours of transfer to facility
- b. Concurrent review and authorization required after 1st week (7 days) of admit.

The [CountyCare Coronavirus Task Force](#) is actively monitoring the evolving coronavirus outbreak, including guidance from trusted sources of clinical information such as the [Centers for Disease Control](#) (CDC) and [World Health Organization](#) (WHO). Throughout the duration of this public health emergency, CountyCare will make additional changes, as needed, to the prior authorization process.

This notice is intended to provide guidance for in-network facilities. All out-of-network requests are subject to prior authorization, along with Medical Director review, and may be redirected to an in-network facility.

Contact Us

Thank you for working with us to ensure that CountyCare members receive quality care at the right time and in the right setting. If you have any questions or would like additional information, please contact CountyCare Provider Services at ProviderServices@countycare.com or your Provider Relations Representative.