



# Provider Notice

May 17, 2023

## **Universal IAMHP Roster Training Overview 2023**

CountyCare Health Plan is committed to improving the process for completing and maintaining the MCO roster submission process. The Illinois Association of Medicaid Health Plans (IAMHP) has outlined the requirements for their comprehensive universal roster that is submitted quarterly. To find more information on the Universal IAMHP Roster please visit: <https://iamhp.net/providers>.

The Provider Data Management team at CountyCare will provide live trainings focusing on the Universal IAMHP Roster. The goal of the training is for providers and their office administrative staff to better understand of the roster format and how to avoid common errors. The training will:

- Review the process for completing and maintaining the MCO roster submission process
- Provide education on available tools and resources for providers
- Discuss the impact of roster submission issues such as denials, delays, incorrect panel closures, etc.
- Include FAQ's regarding the standardized roster process

### **Dates for Live Training**

**March 27, 2023** 12 – 1 p.m.

**June 26, 2023** 12 – 1 p.m.

**September 25, 2023** 12 – 1 p.m.

**December 4, 2023** 12 – 1 p.m.

\* Please check back to our website as additional dates may be added in the future.

**Reminder: The IAMHP universal roster is statutorily required to be accepted by all Medicaid Health Plans and required to be completed by all providers seeking to participate in the Medicaid networks of Medicaid Health Plans. If you need additional assistance on how to use the portal, please contact CountyCare Provider Services at [ProviderServices@countycare.com](mailto:ProviderServices@countycare.com) or your Provider Relations Representative.**

### **CONTACT US**

Thank you for working with us to ensure that CountyCare members receive quality care at the right time and in the right setting. If you have any questions or would like additional information, please contact CountyCare Provider Services at [countycareproviderservices@cookcountyhhs.org](mailto:countycareproviderservices@cookcountyhhs.org) or your Provider Relations Representative.