



July 2020

## **ACTION REQUIRED: YOUR IAMHP ROSTER IS NEEDED OR YOUR CLAIMS MAY BE DENIED**

As you are aware, CountyCare Health Plan is upgrading its provider database this year and will initially populate it with data solely received from providers via the IAMHP universal roster. In preparation, we updated the Provider Manual in December 2019 requiring that providers submit full, comprehensive IAMHP rosters quarterly. **Failure to do so may result in your claim being denied.**

We ask that all facilities and practitioners submit at least one full, comprehensive IAMHP roster by 07/31/2020. If you have not submitted a complete, clean roster, your claim may be denied. If you have submitted an updated roster within the last two months, no further action is needed on your part at this time unless there have been changes.

In the future, please submit a complete IAMHP roster quarterly to prevent any future issues related to claims payment, member assignment, and network status. Quarterly submission will help ensure CountyCare has current, up-to-date roster information supplied and attested by you, our provider community. You can access the IAMHP roster template at:

<https://iamhp.net/resources/Documents/Universal%20IAMHP%20Roster%20Template%20071818.xlsx>

Any provider additions, changes, or terminations must be sent monthly to:  
[CountyCareProviderRosterSubmission@cookcountyhhs.org](mailto:CountyCareProviderRosterSubmission@cookcountyhhs.org).

Finally, in preparation for CountyCare's upcoming Primary Care Provider Engagement, please ensure practitioners who serve as PCPs are identified correctly on the IAMHP roster. You will find additional information regarding the Primary Care Provider Engagement at: <http://www.countycare.com/providers/primary-care-engagement-webinar-and-faq>.

Thank you for your attention to this matter. We look forward to continuing our partnership in serving our Cook County members.