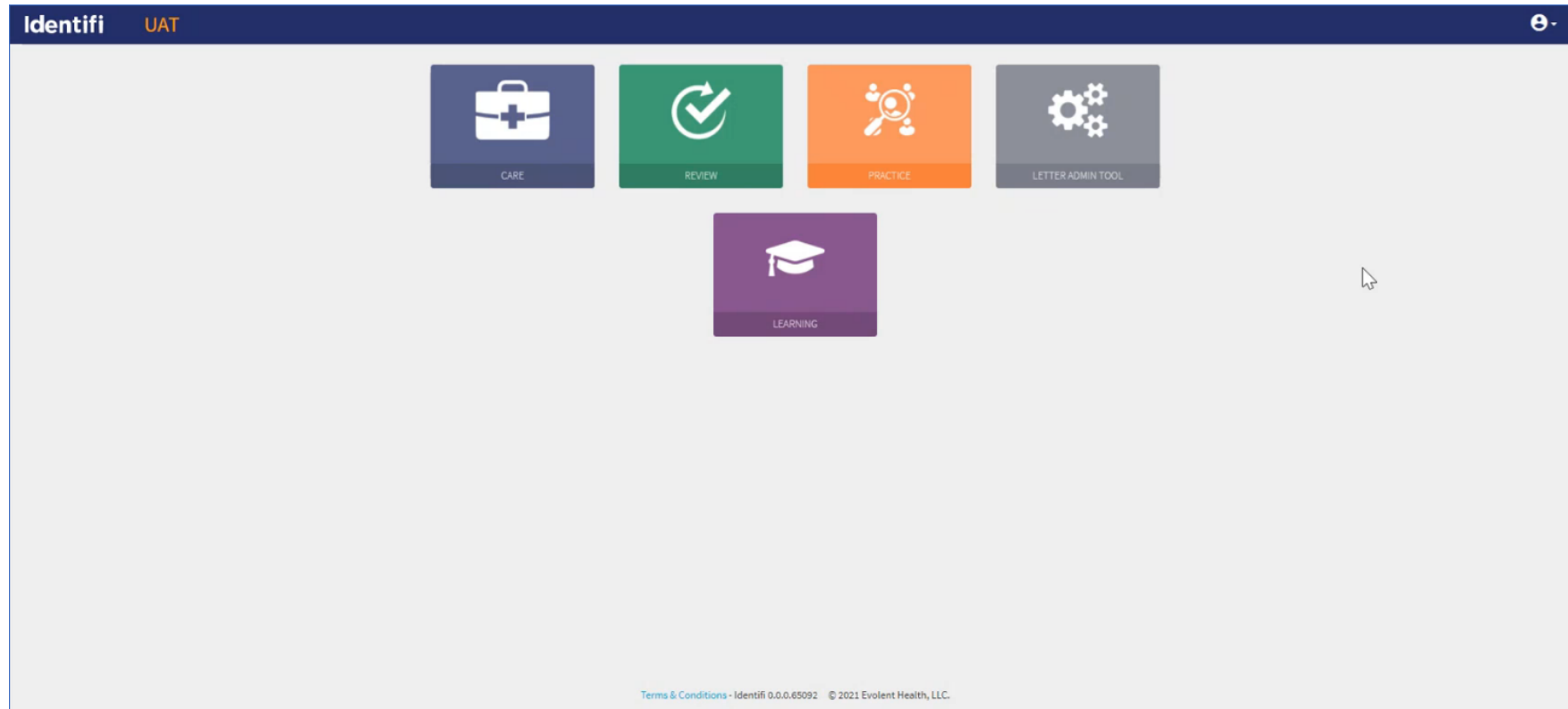


Instructions :

Below are step by step instructions on submitting an appeal request

Steps for Provider Portal to submit an appeal

1. Below is the screenshot of the Standard Launcher page on initially logging into the Provider Practice portal. Click on **Review**



2. Click on Practice Auth Landing Page (No changes). This shows the authorization submitted by the user. Select the appropriate member

Identifi

PRACTICE

AUTHORIZATION REQUESTS

APPEALS

My Draft Requests

Request Type	Patient Name (DOB, Gender, ID)	Last Updated Date/Time	
DME	SMITH, A'NESHA (12/01/1994, F, 10798511)	09/16/2021 06:21:56 PM	
Inpatient	CAMPBELL, JENNIFER (09/01/1951, F, 711719)	08/11/2021 01:21:31 PM	

Authorization Requests

Showing 100 most recent requests (to view more or refine the list, use filter option to the right)

Display Requests: Created By Me

Reference #	Patient Name (DOB, Gender, ID)	Request Type	Requesting Provider	Request Status	Created Date
8306700	MOSELEY, KATHRYAN (05/01/1963, F, 8319388)	DME	BILLY SMITH	In Progress	09/16/2021
D8306641	BEARD, SMITH (03/01/2015, M, 80319)	Inpatient	BEJE THOMAS	In Progress	09/02/2021
D8306639	SMITH, A'NESHA (12/01/1994, F, 10798511)	Inpatient	KENNETH BUCZYNSKI	In Progress	09/02/2021
D8306638	SMITH, A'NESHA (12/01/1994, F, 10798511)	Inpatient	KENNETH BUCZYNSKI	In Progress	09/02/2021
D8306554	CAMPBELL, JENNIFER (09/01/1951, F, 711719)	DME	COLLEEN KENNEDY SMITH	Closed	08/23/2021
8306549	MOSELEY, KATHRYAN (05/01/1963, F, 8319388)	Inpatient	BILLY SMITH	In Progress	08/19/2021
8306548	MOSELEY, KATHRYAN (05/01/1963, F, 8319388)	Inpatient	BILLY SMITH	In Progress	08/19/2021
D8306547	SCHULDT, NORMA (10/01/2004, F, 6092866)	DME	BHG PAINTSVILLE TREATMENT CENTER	Closed	08/19/2021
8306546	MOSELEY, KATHRYAN (05/01/1963, F, 8319388)	Outpatient/Home	BILLY SMITH	Closed	08/19/2021
8306545	MOSELEY, KATHRYAN (05/01/1963, F, 8319388)	Inpatient	BILLY SMITH	Closed	08/19/2021
8306544	MOSELEY, KATHRYAN (05/01/1963, F, 8319388)	DME	BILLY SMITH	Closed	08/19/2021

3. Once you click on member, it will show all closed requests with denied decisions as below

Identifi

PRACTICE

AUTHORIZATION REQUESTS

APPEALS

MOSELEY, KATHRYAN (05/01/1963, Female, 8319388)

Diagnoses

Primary	Type	Code	Description
✓	ICD-10	V27.01	TEST

Care Notes and Communications for Request

Sort by Date

Sort by Type

EXPAND ALL

COLLAPSE ALL

Communication Letter

Test UM Template 1

08/19/2021 05:09:20 PM

Care Note AOR Received

Notes: Test Note

08/19/2021 04:49:25 PM

Request

Request Details

Providers

Third Party Liability

Diagnoses

Reviews

Initial - 08/19/2021

Initial - 08/19/2021

Initial - 08/19/2021

Reviews

ADD REVIEW

Primary Review 01: Aug 19, 2021 - Aug 19, 2021 Denied

PULP VITALITY TESTS (D0460) • Total Denied: 100

Review 02: Aug 19, 2021 - Aug 19, 2021 Denied

OFFICE/OUTPATIENT VISIT EST (99213) • Total Denied: 100

Review 03: Aug 19, 2021 - Aug 19, 2021 Denied

COLLECT&APPLIC AUTO BLOOD CONC PROD (D7921) • Total Denied: 100

1-3 of 3

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4. Click on “Actions” dropdown. Then click on “Add Appeal Request” as shown in screenshot below

Identifi

PRACTICE

AUTHORIZATION REQUESTS

APPEALS

MOSELEY, KATHRYAN (05/01/1963, Female, 8319388)

Reference # 8306544 - Closed

ACTIONS

Add Care Note

Add Appeal Request

Add Communication

REQUESTOR NAME	REQUESTOR TYPE	REQUESTOR PHONE	REQUESTOR STATUS
Test	Contracted Provider	(987) 575-4445	Not Provided
PRIMARY STAFF	PLACE OF SERVICE	SERVICE TYPE	PREDETERMINATION
Bhaskar, Prashant	Skilled Nursing Facility	Medical Care	No
AOR REQUIRED	ENCOUNTER ID	EMR ACCOUNT NUMBER	
Not Provided	Not Provided	Not Provided	

Providers

REQUESTING PROVIDER

BILLY SMITH

ANESTHESIOLOGY

NPI: 1528015831 • TIN: 611284928

1211 OLD MAIN ST, HARTFORD, KY, 42347 • Phone: (270) 298-7411 • Fax: (270) 274-0480

In Network - TIER 1

VENDOR

JOHN BERKENBOSCH

PEDIATRICS

NPI: 1275517179 • TIN: 273645560

231 E CHESTNUT ST, LOUISVILLE, KY, 40202 • Phone: (502) 629-6000 • Fax: (502) 629-5865

In Network - TIER 1

Third Party Liability

MOTOR VEHICLE ACCIDENT	EMPLOYMENT (WORKER'S COMPENSATION)	ANOTHER PARTY RESPONSIBLE
No	No	No

Diagnoses

Primary	Type	Code	Description
✓	ICD-10	V27.01	TEST

Request

Request Details

Providers

Third Party Liability

Diagnoses

Reviews

Initial - 08/19/2021

Initial - 08/19/2021

Initial - 08/19/2021

5. This will open up 3-Step template to add an Appeal Request
Note: Field marked with asterisk are mandatory

Identifi

PRACTICE

AUTHORIZATION REQUESTS

APPEALS

MOSELEY, KATHRYAN (05/01/1963, Female, 8319388)

Add Appeal Request

1

Step 1
Enter Appeal Request Details

2

Step 2
Enter Information About Item(s) Under Appeal

3

Step 3
Enter Supporting Documentation

TYPE *

Type

CLASSIFICATION *

Classification

LEVEL *

Level

PRIORITY *

Priority

CATEGORY *

Category

SUB-CATEGORY

Sub-Category

NCQA CATEGORY

NCQA Category

DETAIL

Detail

SUBSTANCE SUMMARY

Appeal Requester

REQUESTER *

+ ADD REQUESTER

REQUESTER TYPE

Select Requester Type

REQUESTER PROVIDER TYPE

Select Requester Provider Type

Received

SOURCE *

Web

TIMELY REQUEST

Timely Request

REP DOCUMENT RECEIVED

Rep Document Received

REP DOCUMENT RECEIVED DATE/TIME

COMPLETE INFO RECEIPT DATE/TIME

Remaining Characters: 2000

CANCEL

CONTINUE

6. Select the denial authorization that the user wishes to Appeal

Identifi

PRACTICE

AUTHORIZATION REQUESTS

APPEALS

MOSELEY, KATHRYAN (05/01/1963, Female, 8319388)

FACTIFY/VENDOR

JOHN BERKENBOSCH

PEDIATRICS

NPI: 1275517179 • TIN: 273645560

231 E CHESTNUT ST, LOUISVILLE, KY, 40202 • Phone: (502) 629-6000 • Fax: (502) 629-5865

In Network - TIER 1

RENDERING PROVIDER
Not Available

ATTENDING PROVIDER
Not Available

SELECT REVIEWS:

SELECT ALL

☐

Review: Aug 19, 2021 - Aug 19, 2021
Procedure: PULP VITALITY TESTS (D0460) • Total Denied: 100

☐

Review: Aug 19, 2021 - Aug 19, 2021
Procedure: OFFICE/OUTPATIENT VISIT EST (99213) • Total Denied: 100

☐

Review: Aug 19, 2021 - Aug 19, 2021
Procedure: COLLECT&APPLIC AUTO BLOOD CONC PROD (D7921) • Total Denied: 100

Diagnoses

Primary	Type	Code	Description
✓	ICD-10	V27.01	TEST

PREVIOUS

CANCEL

ADD DOCUMENTATION

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7. Below example illustrates that all three review lines being appealed.

Identifi

PRACTICE

AUTHORIZATION REQUESTS

APPEALS

MOSELEY, KATHRYAN (05/01/1963, Female, 8319388)

PRACTICE/VENDOR

JOHN BERKENBOSCH PEDIATRICS

NPI: 1275517179 • TIN: 273645560

231 E CHESTNUT ST, LOUISVILLE, KY, 40202 • Phone: (502) 629-6000 • Fax: (502) 629-5865

In Network - TIER 1

RENDERING PROVIDER
Not Available

ATTENDING PROVIDER
Not Available

SELECT REVIEWS: DESELECT ALL SELECT ALL

☒

Review: Aug 19, 2021 - Aug 19, 2021
Procedure: PULP VITALITY TESTS (D0460) • Total Denied: 100

☒

Review: Aug 19, 2021 - Aug 19, 2021
Procedure: OFFICE/OUTPATIENT VISIT EST (99213) • Total Denied: 100

☒

Review: Aug 19, 2021 - Aug 19, 2021
Procedure: COLLECT&APPLIC AUTO BLOOD CONC PROD (D7921) • Total Denied: 100

Diagnoses

PREVIOUSCANCELADD DOCUMENTATION[Terms & Conditions](#) - Identifi 0.0.0.65058 © 2021 Evolent Health, LLC.

8. Then add attachments/documentation related to the appeal **(This is required and is a standard process)**

- Add Received Date and Time to timestamp attachment
- Add Sender information (person submitting the appeal)
- Attach File
 - 50 MB Limit
- Select Save to submit Appeal

Identifi PRACTICE AUTHORIZATION REQUESTS APPEALS

MOSELEY, KATHRYAN (05/01/1963, Female, 8319388)

Add Appeal Request

Step 1 Enter Appeal Request Details Step 2 Enter Information About Item(s) Under Appeal Step 3 Enter Supporting Documentation

☐ Add Care Note (Optional)

Upload Received Document (Required)

RELATED TO Patient

RECEIVED DATE/TIME * 09/22/2021 05:15:30 pm

SENDER * BILLY SMITH

DOCUMENT (UP TO 50 MB. SUPPORTED FILE TYPES: .PDF, .DOC, .DOCX, .XLS, .XLSX, .TIF, .PNG, .WAV, .JPEG) *

✓ test - Copy (108).tif

DOCUMENT COMMENTS *

Remaining Characters: 2000

⚠ Please upload supporting documents (clinical records or any other documents to support Appeal) for this request and Save

PREVIOUS CANCEL SAVE

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9. After Submitting an Appeal, Users is directed back to the Appeals landing Page
- Tab at the top allows user to navigate between Authorization and Appeals
 - This page shows 100 most recent requests submitted

The screenshot displays the 'Appeals' tab in the Identifi Practice interface. The header includes the Identifi logo, 'PRACTICE', and navigation tabs for 'AUTHORIZATION REQUESTS' and 'APPEALS'. A green plus icon is visible in the top right corner. The main content area is titled 'Appeal Requests' and shows a table of the 100 most recent requests. The table has six columns: Appeal ID #, Patient Name (DOB, Gender, ID), Appeal Type, Requester, Appeal Status, and Created Date. The data is as follows:

Appeal ID #	Patient Name (DOB, Gender, ID)	Appeal Type	Requester	Appeal Status	Created Date
A0057387	MOSELEY, KATHRYAN (05/01/1963, F, 8319388)	UM Auth Appeal	BILLY SMITH	In Progress	09/22/2021
A0057383	MOSELEY, KATHRYAN (05/01/1963, F, 8319388)	UM Auth Appeal	BILLY SMITH	In Progress	09/16/2021
A0057341	SCHULDT, NORMA (10/01/2004, F, 6092866)	Standalone Appeal	BHG PAINTSVILLE TREATMENT CENTER	In Progress	08/19/2021
A0057340	SCHULDT, NORMA (10/01/2004, F, 6092866)	UM Auth Appeal	BHG PAINTSVILLE TREATMENT CENTER	In Progress	08/19/2021
A0057338	SCHULDT, NORMA (10/01/2004, F, 6092866)	Standalone Appeal	BHG PAINTSVILLE TREATMENT CENTER	In Progress	08/18/2021
A0057337	SCHULDT, NORMA (10/01/2004, F, 6092866)	UM Auth Appeal	BHG PAINTSVILLE TREATMENT CENTER	In Progress	08/18/2021
A0057328	SCHULDT, NORMA (10/01/2004, F, 6092866)	Standalone Appeal	BHG PAINTSVILLE TREATMENT CENTER	In Progress	08/11/2021
A0050485	CAMPBELL, JENNIFER (09/01/1951, F, 711719)	Standalone Appeal	COLLEEN KENNEDY SMITH	In Progress	10/11/2019
A0012705	CAMPBELL, JENNIFER (09/01/1951, F, 711719)	Standalone Appeal	COLLEEN KENNEDY SMITH	In Progress	04/12/2019

At the bottom of the page, there is a footer with the text: 'Terms & Conditions - Identifi 0.0.0.65058 © 2021 Evolent Health, LLC.'

10. Appeal Details

- Selecting the Appeals ID hyperlink from the Appeals landing page allow access to the appeal details page
- On this page, users can use the Actions Dropdown to Add:
 - Care Note
 - Communication/Documentation
- View any documents, care notes or decisions in real time

Identifi

PRACTICE

AUTHORIZATION REQUESTS

APPEALS

MOSELEY, KATHRYAN (05/01/1963, Female, 8319388)

Appeal Request # A0057387 - In Progress

3d ACTIONS

Appeal Request Details

TYPE	CLASSIFICATION	LEVEL
Provider Appeal	Post-Service	Level 1
PRIORITY	CATEGORY	SUB-CATEGORY
Routine	Administrative	Not Available
NCQA CATEGORY	DETAIL	
Not Available	Not Available	
PRIMARY STAFF		
Appeal Request, Coordinator		

Appeal Requester

REQUESTER

BILLY SMITH

UM Provider • ANESTHESIOLOGY

NPI: 1528015831 • TIN: 611284928

1211 Old Main St, Hartford, KY, 42347-1619 • Phone: (270) 298-7411 • Fax: (270) 274-0480

In Network - TIER 1

REQUESTER TYPE

Not Available

REQUESTER PROVIDER TYPE

Not Available

Received

REQUEST RECEIVED DATE/TIME	SOURCE	TIMELY REQUEST
09/22/2021 05:16:28 PM	Web	Not Available
REP DOCUMENT RECEIVED	REP DOCUMENT RECEIVED DATE/TIME	COMPLETE INFO RECEIPT DATE/TIME
Not Available	Not Available	Not Available

Appeal Request

Appeal Request Details

Appeal Requester Received

Substance Summary

What Was Appealed

Related Records

Details

Providers/Facility

Diagnoses

What Was Appealed - Reviews

Review 01

Review 02

Review 03

Last Updated By Bhaskar, Prashant on 09/22/2021 05:16 PM

Created By Bhaskar, Prashant on 09/22/2021 05:16 PM

11. To create Standalone Appeal (not associated with an Authorization Request/Review)

- Search for Patient

The screenshot displays the 'Identifi' Practice interface. A modal window titled 'Search for a Patient' is open, showing a list of patient IDs. The background shows the 'Appeal Requests' section with a table of recent requests.

Search for a Patient Modal:

FIRST NAME	LAST NAME	PATIENT ID	DATE OF BIRTH
		8319388	
		5474194	
		3184167	
		6092866	
		2048442	
		3001469	

Appeal Requests Table:

Appeal ID #	Patient Name (DOB, Gender, ID)	Appeal Status	Created Date
A0057387	MOSELEY, KATHRYAN (05/01/1963, F, 8319388)	In Progress	09/22/2021
A0057388	MOSELEY, KATHRYAN (05/01/1963, F, 8319388)	In Progress	09/16/2021
A0057341	SCHULTZ, NORMA (10/01/2004, F, 6092866)	In Progress	08/19/2021
A0057340	SCHULTZ, NORMA (10/01/2004, F, 6092866)	In Progress	08/19/2021
A0057338	SCHULTZ, NORMA (10/01/2004, F, 6092866)	In Progress	08/18/2021
A0057337	SCHULTZ, NORMA (10/01/2004, F, 6092866)	In Progress	08/18/2021
A0057336	SCHULTZ, NORMA (10/01/2004, F, 6092866)	In Progress	08/11/2021
A0050485	CAMPBELL, JENNIFER (09/01/1951, F, 711719)	In Progress	10/11/2019
A0012705	CAMPBELL, JENNIFER (09/01/1951, F, 711719)	In Progress	04/12/2019

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12. Then click on green Plus sign and then choose to Add Appeal Request

The screenshot displays the 'Appeals' section of the Identifi Practice interface. The header includes the Identifi logo, 'PRACTICE', and navigation tabs for 'AUTHORIZATION REQUESTS' and 'APPEALS'. A green plus sign icon is visible in the top right corner. Below the header, the title 'Appeal Requests' is followed by a green plus sign icon and a button labeled 'ADD APPEAL REQUEST' with a green plus sign icon. A table titled 'Showing 100 most recent requests' lists the following data:

Appeal ID #	Patient Name (DOB, Gender, ID)	Appeal Type	Requester	Appeal Status	Created Date
A0057387	MOSELEY, KATHRYAN (05/01/1963, F, 8319388)	UM Auth Appeal	BILLY SMITH	In Progress	09/22/2021
A0057383	MOSELEY, KATHRYAN (05/01/1963, F, 8319388)	UM Auth Appeal	BILLY SMITH	In Progress	09/16/2021
A0057341	SCHULTZ, NORMA (10/01/2004, F, 6092866)	Standalone Appeal	BHG PAINTSVILLE TREATMENT CENTER	In Progress	08/10/2021
A0057340	SCHULTZ, NORMA (10/01/2004, F, 6092866)	UM Auth Appeal	BHG PAINTSVILLE TREATMENT CENTER	In Progress	08/19/2021
A0057338	SCHULTZ, NORMA (10/01/2004, F, 6092866)	Standalone Appeal	BHG PAINTSVILLE TREATMENT CENTER	In Progress	08/18/2021
A0057337	SCHULTZ, NORMA (10/01/2004, F, 6092866)	UM Auth Appeal	BHG PAINTSVILLE TREATMENT CENTER	In Progress	08/18/2021
A0057329	SCHULTZ, NORMA (10/01/2004, F, 6092866)	Standalone Appeal	BHG PAINTSVILLE TREATMENT CENTER	In Progress	08/11/2021
A0050485	CAMPBELL, JENNIFER (09/01/1951, F, 711719)	Standalone Appeal	COLLEEN KENNEDY SMITH	In Progress	10/11/2019
A0012706	CAMPBELL, JENNIFER (09/01/1951, F, 711719)	Standalone Appeal	COLLEEN KENNEDY SMITH	In Progress	04/12/2019

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13. If member has Medicaid, user will receive prompt Questions. If member is not Medicaid, no prompt questions will be received by the user

Prompt questions are below

- a. Has Service Already Been Rendered? **Yes/No**
- b. Patient belongs to Medicaid LOB: Scenario prompts for this LOB
- c. Yes, will allow to create an appeal
- d. No, will ask another question: Is patient receiving inpatient services?
 - i. Yes, will allow to create an Appeal
 - ii. No, will ask another question: Is service urgent?
 1. Yes, will allow to create an Appeal
 2. No, will ask another question: Declaration of patient consent to submit on their behalf
 - a. Yes, will allow to create an Appeal
 - b. No, System will abort Appeal process

The screenshot displays a mobile application interface. In the background, a 'Search for a Patient' screen shows a search result for 'SCHULDT, NORMA (T)' with a date of birth of '10/01/2004' and a phone number '6092866'. The address '6310 W 525 S, LOUISVILLE, Kentucky 40229-3588' is also visible. A modal dialog titled 'Add Appeal' is overlaid on the search results. The dialog contains the question 'Has the service already been rendered?' and two buttons: 'NO' and 'YES'. A mouse cursor is pointing at the 'YES' button. The background search screen also features a 'DATE OF BIRTH' field, 'CLEAR' and 'SEARCH' buttons, and an 'ADD APPEAL' button. At the bottom of the screen, there is a footer with the text '1-1 of 1' and 'Statutory Appeal'.

Search for a Patient

FIRST NAME

DATE OF BIRTH

CLEAR

SEARCH

SCHULDT, NORMA (T

10/01/2004 | 6092886

6310 W 325 S, LOUISVILLE, Kentucky 40229-3588

ADD APPEAL

1-1 of 1

Add Appeal

Is the member currently receiving inpatient services?

NO

YES

14. If urgent is selected as a priority for Appeal, additional documented is required as below

“Is this an urgent appeal? If yes, please explain how processing the appeal within routine timeframes would put the member at serious risk to life, health, or ability to regain function of the most possible health (medical or behavioral) in the mandated case note. Not providing this information may cause a delay in appeal processing.”

Add Appeal

Is this an urgent appeal? If yes, Please explain how processing the appeal within routine timeframes would put the member at serious risk to life, health, or ability to regain function of the most possible health(medical or behavioral) in the mandated case note.
Not providing this information may cause a delay in appeal processing.

NO

YES

6310 W 325 S, LOUISVILLE, Kentucky 40229-3588

1-1 of 1

Add Appeal



You are submitting a routine appeal on behalf of the member and member consent is required. Do you have member consent?

NO

YES

6310 W 325 S, LOUISVILLE, Kentucky 40229-3588

1-1 of 1

Discontinue Appeal

DRG PAINTSVILLE TREATMENT CENTER

Identifi

PRACTICE

AUTHORIZATION REQUESTS

APPEALS

Search for a Patient

FIRST NAME

LAST NAME

PATIENT ID

DATE OF BIRTH

6092866

CLEAR

SEARCH

Appeal Requests

Showing 100 most recent requests

Appeal ID #	Patient Name (DOB, Gender, ID)
A0057387	MOSELEY, KATHRYAN (05/01/1963, F, 831938)
A0057383	MOSELEY, KATHRYAN (05/01/1963, F, 831938)
A0057341	SCHULTZ, NORMA (10/01/2004, F, 6092866)
A0057240	SCHULTZ, NORMA (10/01/2004, F, 6092866)
A0057336	SCHULTZ, NORMA (10/01/2004, F, 6092866)
A0057337	SCHULTZ, NORMA (10/01/2004, F, 6092866)
A0057329	SCHULTZ, NORMA (10/01/2004, F, 6092866)
A0059485	CAMPBELL, JENNIFER (09/01/1951, F, 711719)
A0012105	CAMPBELL, JENNIFER (09/01/1951, F, 711719)

1 of 1

ADD APPEAL

Appeal Status

Created Date

In Progress	09/22/2021
In Progress	09/16/2021
In Progress	08/19/2021
In Progress	08/19/2021
In Progress	08/18/2021
In Progress	08/18/2021
In Progress	08/18/2021
In Progress	08/11/2021
In Progress	10/11/2019
In Progress	04/13/2019

Unable to Add Appeal

Provider must obtain member consent to submit the appeal via portal

OK

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15. If selected Yes to Receiving Inpatient Services

- Categories will be prefilled to reflect Type, Classification and Priority for a member appeal, concurrent, and urgent priority

Identifi | PRACTICE | AUTHORIZATION REQUESTS | APPEALS

SCHULTZ, NORMA (10/01/2004, Female, 6092866)

Add Appeal Request

1 Step 1: Enter Appeal Request Details | 2 Step 2: Enter Information About Item(s) Under Appeal | 3 Step 3: Enter Supporting Documentation

TYPE *	CLASSIFICATION *	LEVEL *
Member Appeal	Concurrent	Level
PRIORITY *	CATEGORY *	SUB-CATEGORY
Urgent	Category	Sub-Category
NCQA CATEGORY	DETAIL	
NCQA Category	Detail	

SUBSTANCE SUMMARY

Remaining Characters: 2000

Appeal Requester

REQUESTER *

+ ADD REQUESTER

REQUESTER TYPE	REQUESTER PROVIDER TYPE
Select Requester Type	Select Requester Provider Type

Received

SOURCE *	TIMELY REQUEST
Web	Timely Request
REP DOCUMENT RECEIVED	REP DOCUMENT RECEIVED DATE/TIME
Rep Document Received	
	COMPLETE INFO RECEIPT DATE/TIME

CANCEL CONTINUE

16. If, "Yes" is selected to the question, "Have Services Already Been Rendered"?

- Categories will be prefilled to reflect Type, Classification and Priority for a provider appeal, post service, and routine priority

Identifi PRACTICE AUTHORIZATION REQUESTS APPEALS

SCHULTZ, NORMA (10/01/2004, Female, 6092866)

Add Appeal Request

1 Step 1 Enter Appeal Request Details 2 Step 2 Enter Information About Item(s) Under Appeal 3 Step 3 Enter Supporting Documentation

TYPE *
Provider Appeal

PRIORITY *
Routine

NCQA CATEGORY
NCQA Category

SUBSTANCE SUMMARY

CLASSIFICATION *
Post-Service

CATEGORY *
Category

DETAIL
Detail

LEVEL *
Level

SUB-CATEGORY
Sub-Category

Remaining Characters: 2000

Appeal Requester

REQUESTER *
+ ADD REQUESTER

REQUESTER TYPE
Select Requester Type

REQUESTER PROVIDER TYPE
Select Requester Provider Type

Received

SOURCE *
Web

TIMELY REQUEST
Timely Request

REP DOCUMENT RECEIVED
Rep Document Received

REP DOCUMENT RECEIVED DATE/TIME

COMPLETE INFO RECEIPT DATE/TIME

CANCEL CONTINUE