



**Watch for your redetermination forms in the mail from the State of Illinois. Scan here to complete them online at [abe.illinois.gov](http://abe.illinois.gov). Or, attend one of our redetermination events. We will get copies of your renewal forms and help you submit them.**

DATE	CLINIC LOCATION	ADDRESS
<b>March 4, 2025</b>   10AM-2PM	Stroger Hospital	1969 W. Ogden Ave., Chicago, IL 60612
<b>March 5, 2025</b>   10AM-2PM	Belmont Cragin Health Center	5501 W. Fullerton Ave., Chicago, IL 60639
<b>March 6, 2025</b>   10AM-2PM	Friend Health Clinic - Pulaski	5635 S. Pulaski Rd., Chicago, IL 60629
<b>March 7, 2025</b>   10AM-2PM	North Riverside Health Center	1800 S. Harlem Ave., North Riverside, IL 60546
<b>March 10, 2025</b>   10AM-2PM	Austin Health Center	4800 W. Chicago Ave., Chicago, IL 60651
<b>March 11, 2025</b>   10AM-2PM	Robbins Health Center	13450 S. Kedzie Ave., Robbins, IL 60472
<b>March 12, 2025</b>   10AM-2PM	PrimeCare Health Center	5635 W. Belmont Ave., Chicago, IL 60634
<b>March 13, 2025</b>   1PM-5PM	Casa Maravilla - Alivio	2021 S. Morgan St., Chicago, IL 60608
<b>March 13, 2025</b>   10AM-1PM	Care for Friends	5749 N. Kenmore Ave., Chicago, IL 60660
<b>March 14, 2025</b>   10AM-2PM	Englewood Health Center	1135 W. 69th St., Chicago, IL 60621
<b>March 17, 2025</b>   10AM-2PM	Cottage Grove Health Center	1645 Cottage Grove Ave., Ford Heights, IL 60411
<b>March 18, 2025</b>   10AM-2PM	Esperanza Health Centers Brighton Park	4700 S. California Ave., Chicago, IL 60632
<b>March 19, 2025</b>   10AM-2PM	St. Bernard Hospital	6307 S. Stewart Ave., Chicago, IL 60621
<b>March 20, 2025</b>   10AM-2PM	Friend Health Clinic - Pulaski	5635 S. Pulaski Rd., Chicago, IL 60629
<b>March 21, 2025</b>   10AM-2PM	Arlington Heights Health Center	3250 N. Arlington Heights Rd., Suite 300, Arlington Heights, IL 60004
<b>March 24, 2025</b>   10AM-2PM	Blue Island Health Center	12757 S. Western Ave., Blue Island, IL 60406
<b>March 25, 2025</b>   9AM-3:30PM	Lawndale Christian Health Center	3750 W. Ogden Ave., Chicago, IL 60623
<b>March 26, 2025</b>   10AM-2PM	Provident Hospital/Sengstacke H.C. Blood Drive	500 E. 51st St., Chicago, IL 60615
<b>March 27, 2025</b>   10AM-2PM	Chicago Family Health	9119 S. Exchange Ave., Chicago, IL 60617
<b>March 28, 2025</b>   10AM-2PM	Englewood Health Center	1135 W. 69th St., Chicago, IL 60621

**We will have your forms ready at the event. Call us to RSVP at 312-864-REDE (7333).**

Beware of scams. Illinois will never ask you for money to renew or apply for Medicaid.  
Report scams to the Medicaid fraud hotline at 1-844-453-7283/1-844-ILFRAUD.

CountyCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATTENTION: If you speak ENGLISH, language assistance services, free of charge, are available to you. Call 312-864-8200 / 855-444-1661 (toll-free) / 711 (TTY). ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 312-864-8200 / 855-444-1661 / 711 (TTY). UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 312-864-8200 / 855-444-1661 / 711 (TTY). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 312-864-8200 / 855-444-1661 / 711. This document is also available in

**Call the CountyCare Redetermination Hotline with questions: (312) 864-REDE (7333)**

# What is Redetermination?

Redetermination (REDE or renewal) is the annual process of reviewing your eligibility for the Medicaid program. Medicaid enrollees receive forms in the mail from the Illinois Department of Healthcare & Family Services (HFS). You must complete your paperwork by the deadline to keep your Medicaid health care coverage.

## What Can You Do?

### 1 Keep your mailing address up to date

Make sure your mailing address is up to date to receive your renewal paperwork. Update your address in 2 ways:

- **Update your address online at**  
[abe.illinois.gov](http://abe.illinois.gov)  
(click on "Manage My Case")
- **Call the HFS hotline:** 877-805-5312

### 2 Know your redetermination date

Everyone's REDE date is different. Find your rede date in 2 ways:

- **Online at ABE.Illinois.gov**  
Click on "Manage My Case" and look under "Benefit Details" tab
- **By Phone:** 1-855-828-4995  
Available 24 hours a day in English and Spanish.

### 3 Complete and submit your REDE paperwork

Complete and submit your rede paperwork by the due date in one of 5 ways:

- **Online** through ABE.Illinois.gov  
Click on "Manage My Case"
- **Attend a REDE event.** Visit [countycare.com](http://countycare.com) or scan the QR code for a list of rede events.
- **By phone:** Call the DHS Call Center  
1-800-843-6154 / 1-866-324-5553 TTY
- **Return the renewal form by mail or fax:**  
P.O. Box 19138  
Springfield, IL 62763  
Fax: 1-844-736-3563
- **Return the form in person to**  
Department of Human Services (DHS) office  
[www.dhs.state.il.us/page.aspx?module=12](http://www.dhs.state.il.us/page.aspx?module=12)



#### ATTEND A REDE EVENT TO:

- ✓ Get help with your renewal paperwork
- ✓ Receive a free box of fresh produce
- ✓ Learn about CountyCare rewards
- ✓ Meet with a care coordinator