



# Provider Notice

October 1, 2024

## Attention CountyCare Providers – Medicaid Provider Revalidation

The Centers for Medicare & Medicaid Services (CMS) requires state Medicaid programs to revalidate all actively enrolled Medicaid providers at least every five years. This requirement is for ALL Medicaid providers.

As a result of the COVID-19 Public Health Emergency (PHE), revalidations that were due in calendar year 2020 through 2024 were paused. Starting September 3, 2024, all providers will be required to revalidate based on their enrollment date.

All providers will need to complete the IMPACT revalidation process to remain enrolled in Medicaid.

- Providers who do not revalidate will be deactivated/terminated. If the provider decides to reactivate their Illinois Medicaid enrollment beyond the expired revalidation cycle end date, the provider will be given an effective date based on when the re-enrollment application is submitted, this will create a gap in provider eligibility. Retroactive enrollment will not be granted which will result in claims being denied for the period the provider failed to complete revalidation.
- Please log-in to IMPACT to ensure your contact information (email) is correct.
- Be on the lookout in your email inbox for revalidation instructions:
  - Currently enrolled Medicaid providers will receive two email notifications regarding their revalidation due date. The first notice will be distributed 90 calendar days prior to the revalidation cycle end date and the second notice will be distributed 30 calendar days prior to the revalidation cycle end date
- Authorized staff may complete the revalidation on behalf of a provider. Instructions for individuals and organizations are available [here](#).

For more information: [hfs.illinois.gov/impact.html](https://hfs.illinois.gov/impact.html)

Thank you for working with us to ensure that CountyCare members receive quality care at the right time and in the right setting. If you have any questions or would like additional information, please contact CountyCare Provider Services at [countycareproviderservices@cookcountyhhs.org](mailto:countycareproviderservices@cookcountyhhs.org) or your assigned Provider Relations Representative.