



# Provider Notice

August 19, 2024

## Provider Lunch & Learn - IAMHP Universal Roster Training

CountyCare Health Plan is committed to helping providers and improving the process for completing and maintaining MCO rosters. The Illinois Association of Medicaid Health Plans (IAMHP) has outlined the requirements for the standardized IAMHP Universal Roster. CountyCare requests the submission of a comprehensive IAMHP Universal Roster, quarterly\*. To find more information on the IAMHP Universal Roster, please visit: <https://iamhp.net/providers>.

The CountyCare Provider Data Management team provides live trainings focused on the IAMHP Universal Roster. The goal of the training is for providers and their office administrative staff to better understand the roster format and how to avoid common errors. This training will:

- Review the process for completing and maintaining the MCO roster for submission to the health plan
- Provide education on available tools and resources for providers
- Discuss the impact of roster submission issues such as denials, delays, incorrect panel closures, etc.
- Include FAQs regarding the standardized roster process

### Training Information

August 28th 4, 2024 | 11am – 12pm

Virtual: [Register Here!](#)

Dial In: 1-312-667-5356 ID: 112 969 592#

**\*Please note: The standardized IAMHP Universal Roster is accepted by all Medicaid Health Plans and is required by all providers seeking to participate with CountyCare's network.**

### CONTACT US

Thank you for working with us to ensure that CountyCare members receive quality care at the right time and in the right setting. If you have any questions or would like additional information, please contact CountyCare Provider Services at [countycareproviderservices@cookcountyhhs.org](mailto:countycareproviderservices@cookcountyhhs.org) or your assigned Provider Relations Representative.