



Provider Notice

September 12, 2024

Provider Lunch & Learn – Utilization Management

CountyCare Health Plan is committed to providing an efficient and consistent Utilization Management (UM) experience for our members and providers.

The goal of the training is to present providers with an overview of CountyCare UM policies and best practices for providers when submitting requests for prior authorization. CountyCare would also like to highlight the [Prior Authorization Look-Up Tool](#) as a resource for providers to determine which services require prior authorization.

Please register for this event below. Thank you.

Training Information

September 25th, 2024 | 11am – 12pm

Virtual: [Register Here!](#)

Dial In: 1-312-667-5356 ID: 346 064 086#

CONTACT US

Thank you for working with us to ensure that CountyCare members receive quality care at the right time and in the right setting. If you have any questions or would like additional information, please contact CountyCare Provider Services at countycareproviderservices@cookcountyhhs.org or your assigned Provider Relations Representative.