



# Provider Notice

September 11, 2024

## Updated CountyCare Provider Manual

This notice is to inform you that we have revised and updated the [CountyCare Provider Manual](#). You can find the most recent version of the Provider Manual on [countycare.com](http://countycare.com) under [Provider Resources](#). The newly published CountyCare Provider Manual offers you the ability to easily navigate the manual with the hyperlinked table of contents and links throughout the manual for ease of use.

Changes to CountyCare policies, procedures, and practices will be included in the latest version of the Provider Manual posted online. Provider Relations will provide training to network providers and staff regarding updates and policies when applicable.

### **CONTACT US**

Thank you for working with us to ensure that CountyCare members receive quality care at the right time and in the right setting. If you have any questions or would like additional information, please contact CountyCare Provider Services at [countycareproviderservices@cookcountyhhs.org](mailto:countycareproviderservices@cookcountyhhs.org) or your assigned Provider Relations Representative.