



September 2020

New policy and procedure billing changes for Home and Community-Based Services (HCBS) waiver providers

These new billing policies and procedures replace any previously issued billing guidance for HCBS waiver providers for any **claims received on or after 11/1/2020**. Providers should continue billing CountyCare using current billing practices through 10/31/20.

As required by the Illinois Department of Healthcare and Family Services (HFS), HCBS waiver providers are eligible to render covered services but must adhere to the prescribed billing criteria to be reimbursed according to CountyCare.

There are five different waiver programs administered by MCOs for which HCBS providers can bill for reimbursement:

- Elderly waiver;
- Person with Disabilities waiver;
- Persons with HIV or AIDS waiver;
- Persons with Brain Injuries (BI) / Traumatic Brain Injury (TBI) waiver; and
- Supportive Living Program -SLP waiver.

Applicable Provider Types:

The following HFS provider types are considered HCBS waiver providers and can bill MCOs for reimbursement:

HFS Provider Type	HFS Description
090	Waiver service provider--Elderly (IDoA)
092	Waiver service provider--Disability (DHS/DRS)
093	Waiver service provider--HIV/AIDS (DHS/DRS)
098	Waiver service provider--TBI (DHS/DRS)

To file a claim for CountyCare approved services, for one of the five HCBS waivers described above, Waiver providers are **required** to register as a waiver provider with IMPACT. Many HCBS providers are considered 'atypical' by HFS' IMPACT system.

Please note, CountyCare requires that the HFS' Legacy Provider Number (Medicaid ID) on the claim matches the IMPACT Legacy Provider Number (Medicaid ID). CountyCare **will not** process claims if the Legacy Provider Number (Medicaid ID) used does not match the corresponding

HFS' Legacy Provider Number (Medicaid ID) and IMPACT-registered categories of service, specialties, etc.

Billing Instructions:

Billing guidance specific to HCBS waiver providers can be found on the Illinois Associations of Medicaid Health Plans (IAMHP's) [website](#).

For questions regarding claims or changes, please direct them to **Chyanne Jones at chjones@countycare.com**.