



Provider Notice

April 23, 2021

ACTION REQUIRED: Provider Roster Required Fields

As of June 1st, 2021, CountyCare will be tightening restrictions on the receipt of provider rosters to ensure completeness of all data. Rosters received to date have lacked core services indicators such as languages spoken, cultural competency, and Provider Accommodations for Physical Disabilities.

CountyCare will **require** providers submitting rosters to complete all required fields as outlined in the most recent Universal IAMHP Roster Template. Rosters received without required values will not be accepted or processed.

Please contact CountyCare, if you have any questions, or would like additional information via Provider Services at ProviderServices@countycare.com, (312) 864-8200, option #6, or contact your Provider Relations Representative directly.

For further support, including the provider manual for helpful information on processing claims, and protocol information, utilize current billing resources at <http://www.countycare.com/providers>.

We look forward to continuing our partnership in serving our members in Cook County.

Thank you,

CountyCare