



Provider Notice

December 30, 2024

CountyCare Rewards and Benefit Updates

CountyCare members are eligible to receive extra benefits and rewards on top of their regular health care coverage. For a full list of Extra Benefits and Rewards provided to members, go to <https://countycare.com/members/benefits-rewards/>. **This Provider Notice outlines the updates to CountyCare's rewards and benefits effective January 1, 2025.**

CountyCare Rewards Card

Reward	Current Requirements	New Requirements
Childhood Immunizations Reward	\$10 for each of the first 10 vaccinations before the age of two.	\$10 for each vaccine before the age of two (excluding the COVID vaccine).
Redetermination Reward	Members who complete their redetermination paperwork receive \$40.	Reward removed.
Sleep Safe Kit	Members receive a Sleep Safe Kit for completing 4 pre-natal visits.	No requirements, any pregnant member who calls in can request and receive a Sleep Safe Kit by calling CountyCare.

Vision Benefits

Category	Current Benefit	New Benefit
Adult	Glasses, once every 2 years and \$100 allowance	Glasses once every 1 year and \$125 allowance
Adult	\$100 for contacts every 2 years in place of glasses	\$300 for contacts every 1 year in place of glasses
Child	\$100 for glasses every year	\$125 for glasses every 1 year
Child	\$100 for contacts every year in place of glasses	\$300 for contacts every 1 year in place of glasses

This notice is intended to update providers on new rewards and benefits effective January 1, 2025.

Thank you for working with us to ensure that CountyCare members receive quality care at the right time and in the right setting. If you have any questions or would like additional information, please contact CountyCare Provider Services at countycareproviderservices@cookcountyhhs.org or your assigned Provider Relations Representative.