



April 2020

UNIVERSAL PROVIDER ROSTER

Dear Provider,

CountyCare Health Plan continues to enhance our systems and processes to strengthen partnerships for our providers and promote service excellence for our member communities. We are upgrading our provider database this year and will populate it with data solely received from providers via the IAMHP universal roster. In preparation for this, we updated the Provider Manual in December 2019 requiring that providers submit full, comprehensive IAMHP rosters quarterly. Quarterly submission will help ensure CountyCare has current, up to date roster information supplied and attested by you, our provider community. You can access the IAMHP roster template at:

<https://iamhp.net/resources/Documents/Universal%20IAMHP%20Roster%20Template%20071818.xlsx>

Please submit a complete IAMHP roster quarterly. Any provider additions, changes, or terminations must be sent monthly to:

CountyCareProviderRosterSubmission@cookcountyhhs.org. Also, we ask that all Facilities and Practitioners submit at least one full, comprehensive IAMHP roster by 5/15/2020. Submission of a complete, clean roster will help prevent any future issues related to claims payment, member assignment, and network status.

In preparation for CountyCare's upcoming Primary Care Provider Engagement, please ensure practitioners who serve as PCPs are identified correctly on the IAMHP roster.

Thank you for your attention to this matter. We look forward to continuing our partnership in serving our members in Cook County.

Thank you,
CountyCare