



Provider Notice

May 14, 2026

Feedback Needed: 2026 Provider Satisfaction Survey

Thank you for partnering with CountyCare Health Plan to provide quality health care services to your patients and our members. As a valued partner, we want to ensure that your experience with CountyCare is positive and rewarding.

Every year, CountyCare works with Press Ganey, an NCQA-accredited research firm, to administer a satisfaction survey to a random sample of providers in our network. If you are selected to participate, you will have the option to complete the survey by mail, phone or online. We are seeking feedback from May 15 to July 8, 2026, across a wide range of areas including finance, utilization and quality management, pharmacy, call center and provider relations. Results from the survey are used to prioritize improvement activities to enhance your interactions with the health plan.

Your participation in our annual provider satisfaction survey is greatly appreciated.

Contact Us

If you have any questions or would like additional information, please contact CountyCare Provider Services at countycareproviderservices@cookcountyhhs.org or your assigned provider relations representative.