



January 2020

Important Update: Ordering, Referring, Prescribing (ORP)

To alleviate the concern of CountyCare members not receiving their medications on January 1, 2020, we have implemented a process that will allow the dispensing pharmacist to call in to our PBM, MedImpact at: 888-402-1982 and request a 30-day supply of medication where applicable. The MedImpact customer service department will then enter an override so that our members can receive their needed medications.