



Provider Notice

April 17, 2021

Resumption of Timely Filing Effective June 1, 2021

In response to the COVID-19 pandemic and the recommendations by the [Illinois Department of Healthcare and Family Services \(HFS\)](#), CountyCare extended the 180-day timely filing limit to 60 days from the end of the public health emergency.

This notice serves as an amendment to this temporary change and informs providers that CountyCare will align with the [Illinois Department of Healthcare and Family Services \(HFS\)](#) and resume the 180-day timely filing limit beginning with claims received on or after **June 1, 2021**.

QUESTIONS & COMMUNICATIONS

For general questions, please contact CountyCare Provider Services at (312) 864-8200, ProviderServices@countycare.com or your assigned Provider Relations Representative.