CountyCare Extra Benefits and Rewards Program

How it works:

When you or your children go to the doctor for certain services, we will send you a CountyCare Visa Rewards Card in the mail. The card will have a cash credit on it based on the services you or your children received. Activate the card and spend the cash on what you need at most places that accept Visa. Use the card to buy groceries, transportation, utilities, and more. We will add rewards to your card when you see your doctor for additional eligible services. **You will have six months to use your rewards from the date they are added to your card.**

Download the free OTC Network app or login to mybenefitscenter.com to check your balance.

HealthChoice Illinois
Illinois Department of Healthcare and Family Services

Rewards for All CountyCare Members

	REQUIREMENTS	REWARD
Health Risk Screening (HRS)*	All members who complete an HRS once a year. Call your care coordinator or text "SURVEY" to 47181 to take the health screening.	$50
PCP Annual Visit	Members 16 months and older who complete a visit once a year.	$50
Redetermination*	Members who are required to complete their redetermination paperwork and are renewed.	$40
COVID Vaccine	Members 6 months and older who receive their annual COVID vaccine.	$50
Flu Shot	Members 6 to 24 months who receive a flu shot from their PCP, pediatrician, or in-network pharmacy once a year.	$75
	Members 2 years and older who receive a flu shot from their PCP or an in-network pharmacy once a year.	$25
Colorectal Cancer Screening	Members 45-75 who get a colorectal cancer screening from a CountyCare doctor once a year.	$50
Managing Diabetes	Diabetic members 18-75 who visit a CountyCare doctor for blood tests and urine screens once a year.	$25
Diabetic Eye Exam	Members with diabetes who complete an eye exam once per year.	$25
First Statin Drug Prescription Fill	Members with diabetes who fill their very first prescription for statin drugs. This only applies to your first fill.	$25
Follow-up After Hospital Admission	Members 6 years and older who see a CountyCare doctor within 14 days after an inpatient hospital stay.	$20
Behavioral Health Follow-up Visits	Members 6 years and older who follow up with a CountyCare doctor after an ER visit or an inpatient hospital stay for behavioral health within 30 or less days ($100 for seeing the doctor within 7 days and $50 for seeing the doctor within 8-30 days).	$50-$100

Lasik Surgery	Eligible members 21-50.	Free Lasik Surgery
Weight Watchers*	Members 13 and older. Contact Member Services to request.	Free Meeting Vouchers
Cell Phone	All members, one phone per household. Contact Member Services or your care coordinator to request.	Free minutes/ calls to CountyCare
HPV vaccine (first and second doses)	Members between 9 and 45 years old who receive both HPV vaccines at least 146 days apart.	$25 for first, $50 for second
Completion of Care Management Satisfaction survey	Members enrolled in Care Coordination who complete the annual care management satisfaction survey.	$15
Controlling Blood Pressure	Members 18 and older who fill the medication prescribed for treatment of their high blood pressure (hypertension) every month for 6 months in a row.	$50

* Rewards for eligible MLTSS members

Rewards for Women and Kids

	REQUIREMENTS	REWARD
Breast Cancer Screening	Female members 45-74 who get a mammogram from a CountyCare doctor once a year.	$50
Cervical Cancer Screening	Female members 21-64 who get a cervical cancer screening from a CountyCare doctor once a year.	$50
Free Home Pregnancy Tests	Female members of childbearing age. Call Member Services to request up to once a month.	Free tests, or $10 added to card
Notification of Pregnancy	Pregnant members who complete and submit the form on countycare.com to let us know they are expecting.	$50

Reward amounts effective as of as of November 1, 2023.

More —>

Prenatal Visit	$50 for visits in the first trimester, $10 reward for visits after first trimester. Up to 14 visits.	$50/$10
Postpartum Visit	Female members who visit a CountyCare doctor 1-12 weeks after delivery for a follow-up exam.	$50
Well Child Visit◊	Members up to 15 months old who see a CountyCare doctor after birth and as recommended.	$50 – first visit within 30 days of birth $10 – each of next 5 visits
Childhood Immunizations◊	Members under age 2 who receive their immunizations.	$10 per shot, up to 10 total
Tdap vaccine◊	Members between 10 and 13 years of age who receive the Tdap vaccine	$25
Meningococcal vaccine and booster	Members ages 11 and older who receive the meningococcal vaccine and booster.	$25 - first vaccine $10 - booster
Free Car Seats	Available for pregnant women and children under 8 years or under 85 pounds. Parents call Member Services to request; watch car seat safety video.	Free car seat delivered to home
Free Diapers◊	Available for children up to 2 years who are up to date on vaccinations.	Free monthly diaper coupons sent to home
Sleep Safe Kit	Pregnant women who complete at least 4 prenatal visits. Call Member Services to request.	Free portable crib, sleep sack, pacifier, and baby book sent to home
Toddler and Children's Book Club◊	All members 3-16 years old. Call Member Services to enroll once a year.	One book every 3 months. Ages 5 and up also receive a $10 Target gift card.

◊ CountyCare Access members not eligible for these rewards