



CountyCare Extra Benefits and Rewards Program

How it works:

When you or your children go to the doctor for certain services, we will send you a CountyCare Visa Rewards Card in the mail. The card will have a cash credit on it based on the services you or your children received. Activate the card and spend the cash on what you need at most places that accept Visa. Use the card to buy groceries, transportation, utilities, and more. We will add rewards to your card when you see your doctor for additional eligible services. Rewards are added once we receive information from your doctor's office and your doctor has 180 days to send us that information. **You will have six months to use your rewards from the date they are added to your card.**

Download the free OTC Network app or login to mybenefitscenter.com to check your balance.



CountyCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak ENGLISH, language assistance services, free of charge, are available to you. Call 312-864-8200 / 855-444-1661 (toll-free) / 711 (TTY).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 312-864-8200 / 855-444-1661 / 711 (TTY).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 312-864-8200 / 855-444-1661 / 711 (TTY).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 312-864-8200 / 855-444-1661 / 711. This document is also available in other languages. Please contact us at 312-864-8200 to request this document in another language.

Rewards for All CountyCare Members



	REQUIREMENTS	REWARD
Health Risk Screening (HRS)*	All members who complete an HRS once a year. Call your care coordinator or text "SURVEY" to 84908 to take the health screening.	\$15
PCP Annual Visit	Members 16 months and older who complete a visit once a year.	<i>Starting 3/1/26</i> \$25
COVID Vaccine	Members 50 and older who receive their annual COVID vaccine.	\$25
Flu Shot	Members 6 to 24 months who receive a flu shot from their PCP, pediatrician, or in-network pharmacy once a year.	\$75
	Members 2 years and older who receive a flu shot from their PCP or an in-network pharmacy once a year.	\$10
Colorectal Cancer Screening	Members 45-75 who get a colorectal cancer screening from a CountyCare doctor once a year.	\$50
Managing Diabetes	Diabetic members 18-75 who visit a CountyCare doctor for blood tests and urine screens once a year.	\$25
Diabetic Eye Exam	Members with diabetes who complete an eye exam once per year.	\$25
First Statin Drug Prescription Fill	Members with diabetes who fill their very first prescription for statin drugs. This only applies to your first fill.	\$25
Behavioral Health Follow-up Visits	Members 6 years and older who follow up with a CountyCare doctor after an ER visit or an inpatient hospital stay for behavioral health within 30 or less days (\$100 for seeing the doctor within 7 days and \$50 for seeing the doctor within 8-30 days).	\$50-\$100
Lasik Surgery	Eligible members between 21 and 45 years old who meet qualifications.	Free Lasik surgery
Weight Watchers*	Members 13 and older. Contact Member Services to request.	Free meeting vouchers

HPV vaccine (first and second doses)	Members between 9 and 45 years old who receive both HPV vaccines at least 146 days apart.	\$25 for first, \$50 for second
Completion of Care Management Satisfaction survey	Members enrolled in Care Coordination who complete the annual care management satisfaction survey.	\$15
Controlling Blood Pressure	Members 18 and older who fill the medication prescribed for treatment of their high blood pressure (hypertension) every month for 6 months in a row.	\$50

* Rewards for eligible MLTSS members

Rewards for Women and Kids



	REQUIREMENTS	REWARD
Breast Cancer Screening	Female members 45-74 who get a mammogram from a CountyCare doctor once a year.	\$50
Cervical Cancer Screening	Female members 21-64 who get a cervical cancer screening from a CountyCare doctor once a year.	\$50
Free Home Pregnancy Tests	Female members of childbearing age. Call Member Services to request up to once a month.	Free tests, or \$10 added to card
Notification of Pregnancy	Pregnant members who complete and submit the form on countycare.com to let us know they are expecting.	\$50
Prenatal Visit	\$50 for visits in the first trimester, \$10 reward for visits after first trimester. Up to 14 visits.	\$50/\$10
Postpartum Visit	Female members who visit a CountyCare doctor 1-12 weeks after delivery for a follow-up exam.	\$50

More →

Rewards for Women and Kids continued



Well Child Visit[◊]

Members up to 15 months old who see a CountyCare doctor after birth and as recommended.

\$50 - first visit within 30 days of birth
\$10 - each of next 5 visits

Childhood Immunizations[◊]

Members under age 2 who receive their immunizations.

\$10 per shot, excluding the COVID vaccine

Tdap vaccine[◊]

Members between 10 and 13 years of age who receive the Tdap vaccine.

\$25

Meningococcal vaccine and booster

Members ages 11 and older who receive the meningococcal vaccine and booster.

\$25 - first vaccine
\$10 - booster

Free Car Seats

Available for pregnant women and children under 8 years or under 85 pounds. Parents call Member Services to request; watch car seat safety video.

Free car seat delivered to home

Free Diapers[◊]

Available for children up to 2 years who are up to date on vaccinations.

Free digital coupons provided monthly

Sleep Safe Kit

Pregnant members can call Member Services to request a Sleep Safe Kit.

Free portable crib, sleep sack, pacifier, and baby book sent to home

Toddler and Children's Book Club[◊]

All members between the ages of 3 and 16 years old. Call Member Services to enroll.

One book every 3 months

◊ CountyCare Access (HBIS) members not eligible for these rewards.

Reward amounts effective as of January 1, 2026.

If you use this program for rent or utilities, Housing and Urban Development (HUD) requires it to be reported as income if you seek assistance. Contact your local HUD office if you have questions.