



Provider Notice

May 5, 2022

Telehealth Billing Guidance for SUPR Providers

CountyCare has recently received guidance from HFS that SUPR services can be billed as telehealth services. CountyCare will update its system to accept POS 02 and modifier GT for SUPR Provider claim submissions for services billed on a 837P/CMS1500 claim form.

Once the system is updated, CountyCare will reprocess claims previously denied with this POS 02/Modifier GT for SUPR providers. Additional updates and project tracking will be provided on the [Claims and Configuration Project Tracker](#) posted to our website monthly.

Contact Us

Thank you for working with us to ensure that CountyCare members receive quality care at the right time and in the right setting. If you have any questions or would like additional information, please contact CountyCare Provider Services at ProviderServices@countycare.com or your Provider Relations Representative.