



# Provider Notice

October 10, 2025

## **\*UPDATE\* Nursing Home Admission Notification and Authorization**

CountyCare Health Plan is committed to providing an efficient and consistent Utilization Management (UM) experience for our members and providers. Our goal is to ensure that our members get the right care at the right time in the right place.

On August 1, 2025, CountyCare released a [notice](#) requiring notice of admission and authorization for new custodial admissions.

**Please note that CountyCare is no longer moving forward with this policy update. Members transferring to custodial care WILL NOT require notice of admission or prior authorization.**

Thank you for working with us to ensure CountyCare members receive quality care at the right time and in the right setting. If you have any questions or would like additional information, please contact CountyCare Provider Relations at [countycareproviderservices@cookcountyhhs.org](mailto:countycareproviderservices@cookcountyhhs.org) or your assigned Provider Relations Representative.