



CountyCare
A MEDICAID HEALTH PLAN

Member Notice

November 12, 2024

Lead Filtering Coupon for Safe Drinking Water

CountyCare is offering a new one-time added benefit to help make drinking water safe! To reduce lead exposure among children, all CountyCare families (who were members in July 2024) with children aged 12 and under will receive a coupon in the mail for a free Brita water filter, redeemable at Jewel Osco stores in Cook County. The mailing will include a coupon for the pitcher, as well as a fact sheet on lead exposure in children. The fact sheet and coupon will be mailed in English and Spanish, depending on the family's preferred language. Coupons were mailed August through October.

This one-time coupon campaign initiative is designed to help remove lead from drinking water. Lead is most harmful to children under age 5. There is no safe amount of lead exposure for children. Here's how it works:

1. Eligibility:

The program is available to CountyCare households with at least one member aged 12 or under. Only current CountyCare members can qualify for this benefit. The coupon expires on March 1, 2025.

2. What's Offered:

Eligible CountyCare households with a member aged 12 and under will receive a one-time coupon mailed to the head of household for a free Brita Denali pitcher, specifically the black 6-cup model with the elite lead-removing filter. Members should ensure that their address on file is correct to receive the coupon. The UPC code for this product is 60258-36456.

3. Where to Use the Coupon:

The coupon can only be redeemed at Jewel-Osco stores in Cook County.

4. Important Details:

- Photocopies of the coupon will not be accepted. The original coupon must be presented at the store.
- The coupon expires on March 1, 2025. There is no extension.
- This is a one-time coupon only, distributed by household, and limited to one per family.
- If you lose your coupon, you must contact CountyCare Member Services for assistance.
- This filter lasts for six months, and there is no current plan to pay for replacement filters.

5. Why Didn't I Receive a Coupon?

This coupon is only for families with children aged 12 and under. If that is your situation, you should have received a coupon. If you have not received a coupon, Member Services can issue you a one-time replacement.

If you do not qualify for the lead filter benefit, you can still use your CountyCare Visa Rewards Card, if you have funds available on it, to purchase a water filter. Make sure the filter specifically mentions that it removes lead, as not all filters are capable of this.



Provider Notice

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Contact CountyCare Member Services at 312-864-8200 / 855-444-1661 (toll-free) / 711 (TDD/TTY) for more information.

ATTENTION: If you speak ENGLISH, language assistance services, free of charge, are available to you. Call 312-864-8200 / 855-444-1661 (toll-free) / 711 (TTY). ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 312-864-8200 / 855-444-1661 / 711 (TTY). UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 312-864-8200 / 855-444-1661 / 711 (TTY). 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 312-864-8200 / 855-444-1661 / 711. This document is also available in other languages. Please contact us at 312-864-8200 to request this document in another language.